

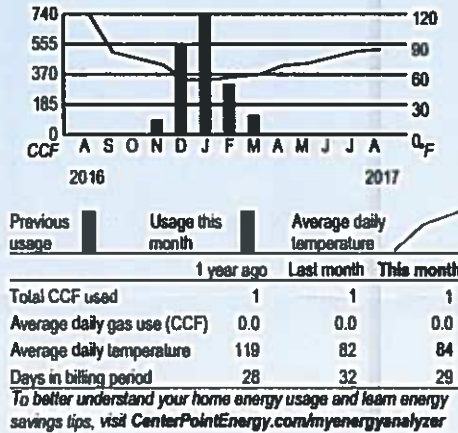
Gas leak or emergency
Leave immediately, then call
888-876-5786, 24 hours a day

Customer service
800-259-5544 toll-free
Monday - Friday, 7 am - 7 pm

Call before you dig
Call 811
24 hours a day

Comments
PO Box 2628
Houston, TX 77252-2628

Your usage in a glance



To report gas leaks, carbon monoxide and other gas emergencies, please call 1-888-876-5786. We appreciate your understanding that billing inquiries cannot be answered on this line.

Pay your next bill without lifting a finger. To enroll in AutoPay, just sign and date the back of your bill stub and return to us with a check for your payment amount. It's that easy!

ACCOUNT SUMMARY

Previous gas amount due	\$ 43.65
Payment Aug 2, 2017	- 43.65
Current gas charges (Details on page 2)	+ 43.65
Total amount due	\$ 43.65

Your account is ready to view now. Register for free online account access. View balance, usage history, make an online payment, view recommendations for saving energy and money with My Energy Analyzer, and much more. Register at CenterPointEnergy.com/myaccount.

420-51-6259-041

How to pay your bill

Online
Visit: CenterPointEnergy.com/paybill Pay immediately, schedule a payment or set up automatic monthly payments.

Phone
Call 800-259-5544 and make a payment using your checking or savings account, or by debit or credit card.

In person
To find a payment location, visit: CenterPointEnergy.com/paybill or call 800-259-5544.

Mail
Return the payment stub below, with your check or money order, using the return envelope.

Please keep this portion for your records

CUSTOMER
CUMBERLAND ACADEMY

ACCOUNT NUMBER
9985726-0

DATE DUE

Sep 05, 2017.

DATE MAILED
Aug 21, 2017

AMOUNT DUE

\$ 43.65

SERVICE ADDRESS
1040 Shiloh Rd, Tyler, TX 75703-1501

DEFINITIONS

CCF 1 CCF = 100 cubic feet of gas. This is how we measure your monthly usage.

Customer charge and base amount. Covers fixed costs for reading meters, issuing bills, maintaining facilities and gas lines, postage, etc. These costs occur even if you do not use gas during a billing period.

Gas Cost Adjustment (GCA) is the cost CenterPoint Energy pays for the gas it delivers to its customers.

Reimbursement of local franchise fee is a fee paid to the city for the company's use of right-of-way in streets and alleys.

Reimbursement of state gross receipts tax is a tax imposed by the State of Texas on each utility company located in an incorporated city having a population of more than 1,000.

For a more detailed description of each of the terms used on your bill, please visit CenterPointEnergy.com/definitions or call Customer Support at 800-259-5544.

Current gas charges

Rate: GSS-2091-GRIP 2017

Meter Number **Day Billing Period**
3851300389265 29

Billing Period	Current Reading	- Previous Reading	= Total	x	Combined pressure factor	Adjusted Usage
07/17/17 - 08/15/17	12802	12801	1		1.34580	1 CCF
Customer charge *						\$ 34.63
Base amount				1 CCF x \$ 0.06440		0.06
Gas cost adjustment				1 CCF x \$ 0.33098		0.33
Reimbursement of local franchise fee						4.50
Reimbursement of State GRT						0.81
City sales tax				1.50%		0.60
County sales tax				0.50%		0.20
State sales tax				6.25%		2.52
Total current charges						\$ 43.65

The customer charge includes the current GRIP surcharge of \$2.47.

Your account, managed your way

Sign up at CenterPointEnergy.com/myaccount

- **24/7 online account access.** View and/or pay your bill, view usage history, sign up for account services and much more.
- **Go paperless.** Receive an email when your bill is ready to view and pay. Get convenience, get rid of clutter.

- **Pay automatically.** Set up AutoPay by signing and returning the form below with your check payment. It's that easy!
- **Even out the highs and lows of your monthly bills.** Enroll in Average Monthly Billing and spread your natural gas costs throughout the year.
- **Get bill reminders.** Choose text or email, up to five days before your bill is due.

- **Other services.** Report a payment made at a payment location, set up a payment extension and much more. View options from your online account or visit CenterPointEnergy.com/selfservice if you'd prefer not to register.
- **Moving?** Please call us at 800-259-5544 at least two weeks before you move, or complete the forms at CenterPointEnergy.com/selfservice

Mail payments to CenterPoint Energy, PO Box 4981, Houston, TX 77210-4981

We've made buying a natural gas generator easy and convenient...



Weather is unpredictable but your comfort and convenience shouldn't be.

For a limited time:

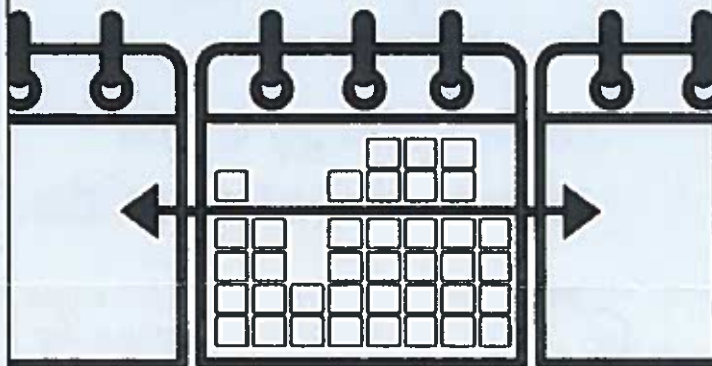
- Save \$250 on any qualifying generator.*
- Plus, get a FREE 5-year extended warranty when you buy a KOHLER® generator.*

CenterPointEnergy.com/MorePower

* Restrictions, Terms and Conditions apply for all offers. See website for complete details.

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Keep your natural gas bill steady with **Average Monthly Billing**



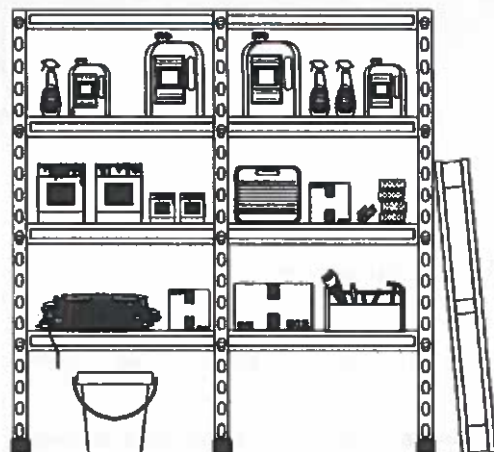
Start managing your winter natural gas bills all year long. Sign up today for **Average Monthly Billing**. It evens out your payments over time. And remember, you'll only pay for the amount of natural gas you use.

- Register by logging into **CenterPointEnergy.com/MyAccount**.
- Or calling the Customer Service number listed on your bill.

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Be safe: Store flammable products away from gas or electric appliances

Flammable liquids like solvents, paint thinners, adhesives and gasoline make jobs around the house easier. But they can be deadly if their heavy fumes come in contact with even a small spark. Store flammable products away from ignition sources like water heaters, electric motors or switches.



CenterPointEnergy.com/Flammables

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KEEP FLAMMABLE LIQUIDS AWAY FROM SPARKS

August, 2017

Summer

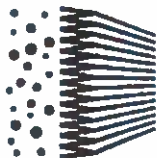
Save energy even when it's hot outside.



Newer dishwasher models are more energy-efficient than hand-washing. Run at night and let your dishes air dry to save more.



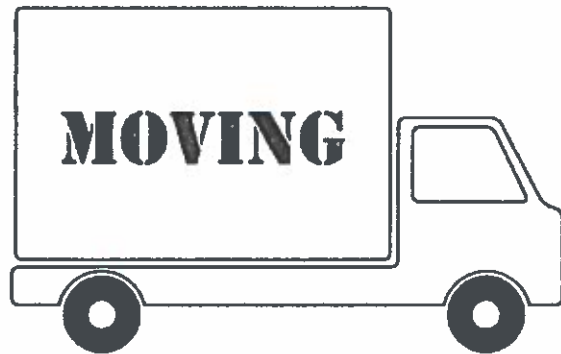
Keep your thermostat at 78 F when you're home and up to 85 F when the house will be empty for several hours.



Replace air-conditioner filters monthly to keep your system running at optimal efficiency.

CenterPointEnergy.com/HotTips

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Are you moving soon?

Our **Start, Stop, Transfer Service** web page makes transitioning your gas service easy.

- Just submit a short form from our website at least 7 days before you need service.
- You'll be contacted by a customer service agent who will handle your request and set up a service appointment.
- Receive email and/or text updates with your appointment status.

CenterPointEnergy.com/Moving

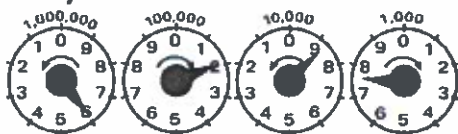
182569 CNP

A safety message from CenterPoint Energy

If you smell natural gas, leave immediately. Call our Gas Leak Hotline at 800-296-9815. Do not use or store flammable products such as gasoline in the same room or area near the water heater or any other gas appliance.

Si percibes un olor a gas natural, sal inmediatamente. Llama a nuestra línea telefónica para fugas de gas a uno de los números de teléfono que aparecen arriba. No use ni almacene productos inflamables tales como gasolina en la misma habitación o en áreas cercanas a un calentador de agua u otro tipo de aparato a gas.

How to read your meter



The following is an example of how to read a typical meter index.

Look at the four dials with their curved arrows. Read from right to left as follows:

1. Read the "thousand foot" dial as 7, the last number that the pointer passed. Note that the curved arrow on the dial shows a clockwise movement of the pointer.
2. Read the next dial, the "10 thousand" dial. The curved arrow on the dial above shows a

counterclockwise direction. The pointer is near the 9, but to be sure whether to read it as that number or the lower number 8, the previously mentioned "same or lower number rule" must be applied. Since the pointer in the "thousand-foot" dial to the right is nearer the 8 and the pointer has not reached the 0, the "10 thousand" dial should be read as 8.

3. Read the "100-thousand" dial, it seems to point to 2. Double-check by using the rule above. Since the pointer of the "10 thousand" dial is between 8 and 9, take the lower reading number, 1, for the "100 thousand" dial.

4. Read the left-most dial, the "million foot" dial. The pointer is near the 6. Using the "same or lower number rule", we find the pointer on the dial to the right is between 1 and 2, so we read the "million foot" dial exactly as the number it is on or near, 6.

The entire meter reading is 6187.