



**CUSTOMER**  
CUMBERLAND ACADEMY

**ACCOUNT NUMBER**  
6400554976-7

**DATE DUE** Feb 14, 2018

**DATE MAILED**  
Jan 30, 2018

**AMOUNT DUE** \$ 861.34

CenterPointEnergy.com

**SERVICE ADDRESS**  
7200 Paluxy Dr, Tyler, TX 75703

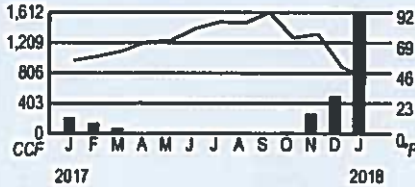
**Gas leak or emergency**  
Leave immediately, then call  
888-876-5786, 24 hours a day

**Customer service**  
800-259-5544 toll-free  
Monday - Friday, 7 am - 7 pm

**Call before you dig**  
Call 811  
24 hours a day

**Comments**  
PO Box 2628  
Houston, TX 77252-2628

**Your usage in a glance**



Previous usage	Usage this month	Average daily temperature		
		1 year ago	Last month	This month
Total CCF used	223	506	1611	
Average daily gas use (CCF)	8.0	16.3	57.5	
Average daily temperature	55	50	42	
Days in billing period	28	31	28	

To better understand your home energy usage and learn energy savings tips, visit [CenterPointEnergy.com/myenergyanalyzer](http://CenterPointEnergy.com/myenergyanalyzer)

To report gas leaks, carbon monoxide and other gas emergencies, please call 1-888-876-5786. We appreciate your understanding that billing inquiries cannot be answered on this line.

Pay your next bill without lifting a finger. To enroll in AutoPay, just sign and date the back of your bill stub and return to us with a check for your payment amount. It's that easy!

**ACCOUNT SUMMARY**

Previous gas amount due	\$ 300.19
Payment Jan 19, 2018	- 300.19
Current gas charges (Details on page 2)	+ 861.34
<b>Total amount due</b>	<b>\$ 861.34</b>

Your account is ready to view now. Register for free online account access. View balance, usage history, make an online payment, view recommendations for saving energy and money with My Energy Analyzer, and much more. Register at [CenterPointEnergy.com/myaccount](http://CenterPointEnergy.com/myaccount).

420-51-6259.04-101

**How to pay your bill**

**Online**  
Visit: [CenterPointEnergy.com/paybill](http://CenterPointEnergy.com/paybill) Pay immediately, schedule a payment or set up automatic monthly payments.

**Phone**  
Call 800-259-5544 and make a payment using your checking or savings account, or by debit or credit card.

**In person**  
To find a payment location, visit: [CenterPointEnergy.com/paybill](http://CenterPointEnergy.com/paybill) or call 800-259-5544.

**Mail**  
Return the payment stub below, with your check or money order, using the return envelope.

Please keep this portion for your records

Please return this portion with your payment. Please do not include letters or notes.



ACCOUNT NUMBER 6400554976-7

Enroll in AutoPay today. See form on the back of this stub.

**DATE DUE** Feb 14, 2018  
**AMOUNT DUE** \$ 861.34

Write account number on check and make payable to CenterPoint Energy.

\$ \_\_\_\_\_  
Please enter amount of your payment

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CUMBERLAND ACADEMY  
7200 PALUXY DR  
TYLER, TX 75703-5940



CENTERPOINT ENERGY  
PO BOX 4981  
HOUSTON TX 77210-4981

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7200 Paluxy Dr, Tyler, TX 75703

**DEFINITIONS**

CCF 1 CCF = 100 cubic feet of gas. This is how we measure your monthly usage.

**Customer charge and base amount.** Covers fixed costs for reading meters, issuing bills, maintaining facilities and gas lines, postage, etc. These costs occur even if you do not use gas during a billing period.

**Gas Cost Adjustment (GCA)** is the cost CenterPoint Energy pays for the gas it delivers to its customers.

**Reimbursement of local franchise fee** is a fee paid to the city for the company's use of right-of-way in streets and alleys.

**Reimbursement of state gross receipts tax** is a tax imposed by the State of Texas on each utility company located in an incorporated city having a population of more than 1,000.

For a more detailed description of each of the terms used on your bill, please visit [CenterPointEnergy.com/definitions](http://CenterPointEnergy.com/definitions) or call Customer Support at 800-259-5544.

**Current gas charges**

Rate: GSS-2091-GRIP 2017

**Meter Number**    **Day Billing Period**  
9711501506499    28

Billing Period	Current Reading	- Previous Reading	= Total	x	Combined pressure factor	Adjusted Usage
12/28/17 - 01/25/18	3914	2717	1197		1.34580	1611 CCF
<b>Customer charge *</b>						\$ 34.63
<b>Base amount</b>				1,611 CCF x \$ 0.06440		103.75
<b>Gas cost adjustment</b>				1,611 CCF x \$ 0.39536		636.92
<b>Reimbursement of local franchise fee</b>						4.50
<b>Reimbursement of State GRT</b>						15.89
<b>City sales tax</b>				1.50%		11.94
<b>County sales tax</b>				0.50%		3.98
<b>State sales tax</b>				6.25%		49.73
<b>Total current charges</b>						<b>\$ 861.34</b>

The customer charge includes the current GRIP surcharge of \$2.47.

**Your account, managed your way**

Sign up at [CenterPointEnergy.com/myaccount](http://CenterPointEnergy.com/myaccount)

- 24/7 online account access. View and/or pay your bill, view usage history, sign up for account services and much more.
- Go paperless. Receive an email when your bill is ready to view and pay. Get convenience, get rid of clutter.

- Pay automatically. Set up AutoPay by signing and returning the form below with your check payment. It's that easy!
- Even out the highs and lows of your monthly bills. Enroll in Average Monthly Billing and spread your natural gas costs throughout the year.
- Get bill reminders. Choose text or email, up to five days before your bill is due.

- Other services. Report a payment made at a payment location, set up a payment extension and much more. View options from your online account or visit [CenterPointEnergy.com/selfservice](http://CenterPointEnergy.com/selfservice) if you'd prefer not to register.
- Moving? Please call us at 800-259-5544 at least two weeks before you move, or complete the forms at [CenterPointEnergy.com/selfservice](http://CenterPointEnergy.com/selfservice)

Mail payments to CenterPoint Energy, PO Box 4981, Houston, TX 77210-4981

Enroll in AutoPay and your monthly payment will be automatically deducted from your bank account.

To enroll, sign and date this form and return with your check payment. Money orders do not qualify for enrollment. Your next bill will be automatically deducted from the account listed on your check. For more information and to enroll electronically, go to [CenterPointEnergy.com/autopay](http://CenterPointEnergy.com/autopay).

I authorize CenterPoint Energy to automatically deduct from the checking account shown on my enclosed check all future payments for my CenterPoint Energy bills. I will notify CenterPoint Energy if I decide to cancel my use of AutoPay. CenterPoint Energy also has the right to discontinue my AutoPay enrollment. Once I enroll, I understand that any past due balances will be drafted from my account three days after my application is processed.

Account holder's signature

Date

# Let your voice be heard!

*Join the Feedback Forum*



The Feedback Forum makes it easy to share your opinions. Plus, we'll give you updates about how the Forum's ideas are making a difference.

[CenterPointEnergy.com/FeedbackForum](http://CenterPointEnergy.com/FeedbackForum)

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## Get natural gas heating system inspected, tuned up by a certified technician

Safeguard your home and family against carbon monoxide exposure and keep your system running efficiently.



An annual inspection should include:

- Looking at the heat exchanger to ensure it's not cracked or rusted.
- Examining the burner area to make sure it's clean and producing a clear blue flame.
- Checking vents and pipes to make sure they are clear of debris, obstructions, gaps, leaks, spaces and are not rusted through.

[CenterPointEnergy.com/CarbonMonoxide](http://CenterPointEnergy.com/CarbonMonoxide)

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## See how your energy use adds up

Use our energy cost and emissions calculator to learn ways to save.

- Calculate cost differences between natural gas, electricity, propane
- Compare environmental impacts of natural gas, electricity, propane
- Compare benefits of high-efficiency natural gas equipment

[CenterPointEnergy.com/MyEnergyAnalyzer](http://CenterPointEnergy.com/MyEnergyAnalyzer)

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## Be alert for SMShing attacks.

**Identity thieves count on consumers' trust of text messages.**

SMShing occurs when a scammer attempts to trick you into clicking on a malicious link in a text message. Remember...

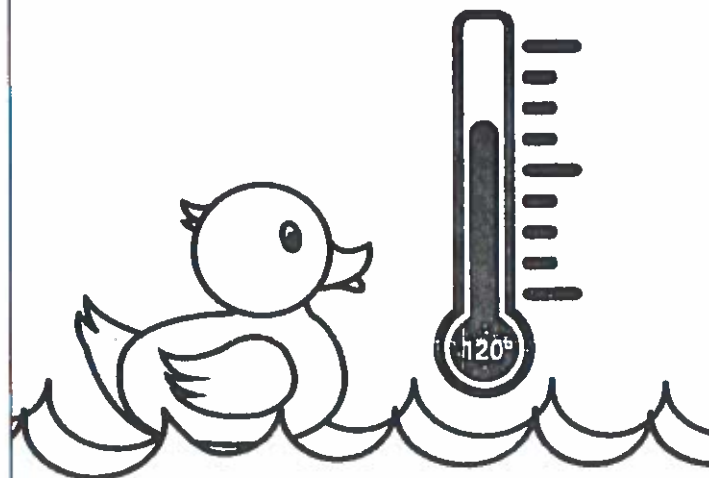
- Don't interact with suspicious text messages.
- Our phone agents never personally request banking or credit card info over the phone.

For more info, go to:

**CenterPointEnergy.com/UtilityScams.**

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## Did you know...



Hot tap water is a major cause of scald injuries – especially to children and the elderly.\* Set your water heater temperature between 120 F to 125 F ("Low" or "L" on some dials) to avoid scald injuries. It's safer and you'll save money, too!

**CenterPointEnergy.com/WaterHeaters**

\* The Consumer Product Safety Commission

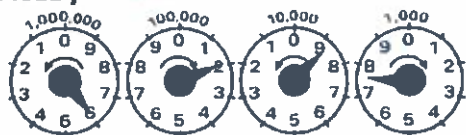
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## A safety message from CenterPoint Energy

**If you smell natural gas, leave immediately. Call our Gas Leak Hotline at 800-296-9815.** Do not use or store flammable products such as gasoline in the same room or area near the water heater or any other gas appliance.

**Si percibes un olor a gas natural, sal inmediatamente. Llame a nuestra línea telefónica para fugas de gas a uno de los números de teléfono que aparecen arriba.** No use ni almacene productos inflamables tales como gasolina en la misma habitación o en áreas cercanas a un calentador de agua u otro tipo de aparato a gas.

### How to read your meter



The following is an example of how to read a typical meter index.

Look at the four dials with their curved arrows. Read from right to left as follows:

1. Read the "thousand foot" dial as 7, the last number that the pointer passed. Note that the curved arrow on the dial shows a clockwise movement of the pointer.
2. Read the next dial, the "10 thousand" dial. The curved arrow on the dial above shows a

counterclockwise direction. The pointer is near the 9, but to be sure whether to read it as that number or the lower number 8, the previously mentioned "same or lower number rule" must be applied. Since the pointer in the "thousand foot" dial to the right is nearer the 8 and the pointer has not reached the 0, the "10 thousand" dial should be read as 8.

3. Read the "100 thousand" dial, it seems to point to 2. Double check by using the rule above. Since the pointer of the "10 thousand" dial is between 8 and 9, take the lower reading number, 1, for the "100 thousand" dial.

4. Read the left most dial, the "million foot" dial. The pointer is near the 6. Using the "same or lower number rule", we find the pointer on the dial to the right is between 1 and 2, so we read the "million foot" dial exactly as the number it is on or near, 6.

The entire meter reading is 6187.