

HBUHSD STUDENT-PARENT ATHLETIC COMPLAINT PROTOCOL

We are very pleased that your son/daughter has chosen to participate in the HBUHSD Athletic Program. The HBUHSD has earned respect around the state for the hard play of its athletes and the sportsmanship of its players, coaches, and fans.

We will do all we can to provide a positive experience for your athlete. To support this experience we have found it imperative to establish open lines of communication early in the season. This allows for quick resolution to questions before they become issues.

COMMUNICATION YOU SHOULD EXPECT FROM YOUR ATHLETE'S COACH

- Ø Philosophy of the Coach
- Ø Expectations the Coach has for your athlete
- Ø Locations and times of practices and contests
- Ø Team rules/requirements
- Ø Participant conduct of code and consequences for not following these guidelines
- Ø Procedure that should occur in the event your athlete is injured
- Ø Responsibility for unreturned or lost equipment after the season
- Ø Communication concerning your athlete's role on the team

COMMUNICATION COACHES EXPECT FROM PARENTS

- Ø Questions or concerns expressed directly to the coach
- Ø Notification of any schedule conflicts well in advance
- Ø Information about the health or well-being of your athlete

As your son or daughter becomes involved in the various athletic programs in the HBUHSD, he/she will experience some of the most rewarding moments in his/her life. It is important to remember that all times, things may not go the way that your son/daughter wishes. At these times, discussions with the coach by your son/daughter may be the quickest most effective way to clear up the issue and avoid any misunderstandings.

APPROPRIATE CONCERNS TO DISCUSS WITH HIGH SCHOOL COACHES

- Ø The treatment of your athlete, physically and mentally
- Ø Ways/methods to help your athlete improve
- Ø Clarification about the expectations of your athlete
- Ø Concerns about your athlete's behavior or safety

INAPPROPRIATE CONCERNS AND OFF THE TABLE FOR DISCUSSION

- Ø **PLAYING TIME**
- Ø **TEAM STRATEGY**
- Ø **PLAY CALLING**
- Ø **MATTERS CONCERNING OTHER STUDENT-ATHLETES**

MEETING PROCEDURES

- Ø First your son/daughter should talk with the coach about his/her questions or concerns
- Ø If you need to speak with a coach, **set up an appointment**. Please do not approach the coach before, during, or after a contest or practice

MEETING PROGRESSION FOR CONCERN RESOLUTION

1. Lower level Head Coach (if appropriate)
2. Head Varsity Coach
3. Athletic Director
4. Assistant Principal/Activities
5. Principal

PARENTAL SUPPORT

Help your student athlete before, during, and after competition:

BEFORE – Know their goals, roles and needs and accept them.

DURING – Model poise, confidence, and good sportsmanship for your son/daughter. Focus on our team.

AFTER – Give them all the time and space they need. Be a confidence builder