

**Gas leak or emergency**

Leave immediately, then call 888-876-5786, 24 hours a day

**Customer service**

800-259-5544 toll-free  
Monday - Friday, 7 am - 7 pm

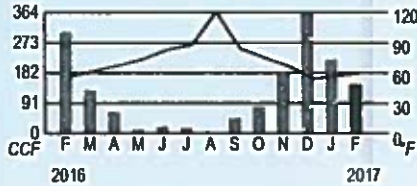
**Call before you dig**

Call 811  
24 hours a day

**Comments**

PO Box 2628  
Houston, TX 77252-2628

**Your usage in a glance**



Previous usage	Usage this month		Average daily temperature
	1 year ago	Last month	
Total CCF used	307	223	147
Average daily gas use (CCF)	10.6	8.0	4.9
Average daily temperature	54	55	58
Days in billing period	29	28	30

To better understand your home energy usage and learn energy savings tips, visit [CenterPointEnergy.com/myenergyanalyzer](http://CenterPointEnergy.com/myenergyanalyzer)

To report gas leaks, carbon monoxide and other gas emergencies, please call 1-888-876-5786. We appreciate your understanding that billing inquiries cannot be answered on this line.

Pay your next bill without lifting a finger. To enroll in AutoPay, just sign and date the back of your bill stub and return to us with a check for your payment amount. It's that easy!

**ACCOUNT SUMMARY**

Previous gas amount due	\$ 143.86
Payment Feb 15, 2017	- 143.86
Current gas charges (Details on page 2)	+ 108.64
<b>Total amount due</b>	<b>\$ 108.64</b>

Your account is ready to view now. Register for free online account access. View balance, usage history, make an online payment, view recommendations for saving energy and money with My Energy Analyzer, and much more. Register at [CenterPointEnergy.com/myaccount](http://CenterPointEnergy.com/myaccount).

*MC*

**How to pay your bill**

**Online**

Visit: [CenterPointEnergy.com/paybill](http://CenterPointEnergy.com/paybill) Pay immediately, schedule a payment or set up automatic monthly payments.



**Phone**

Call 800-259-5544 and make a payment using your checking or savings account, or by debit or credit card.



**In person**

To find a payment location, visit: [CenterPointEnergy.com/paybill](http://CenterPointEnergy.com/paybill) or call 800-259-5544.



**Mail**

Return the payment stub below, with your check or money order, using the return envelope.



**CUSTOMER**  
CUMBERLAND ACADEMY

**ACCOUNT NUMBER**  
6400554976-7

**DATE DUE**

**Mar 16, 2017**

**DATE MAILED**  
Mar 01, 2017

**AMOUNT DUE**

**\$ 108.64**

**SERVICE ADDRESS**  
7200 Paluxy Dr, Tyler, TX 75703

Rate: GSS-2091-GRIP 2016

**DEFINITIONS**

**CCF** 1 CCF = 100 cubic feet of gas. This is how we measure your monthly usage.

**Customer charge and base amount.** Covers fixed costs for reading meters, issuing bills, maintaining facilities and gas lines, postage, etc. These costs occur even if you do not use gas during a billing period.

**Gas Cost Adjustment (GCA)** is the cost CenterPoint Energy pays for the gas it delivers to its customers.

**Reimbursement of local franchise fee** is a fee paid to the city for the company's use of right-of-way in streets and alleys.

**Reimbursement of state gross receipts tax** is a tax imposed by the State of Texas on each utility company located in an incorporated city having a population of more than 1,000.

*For a more detailed description of each of the terms used on your bill, please visit [CenterPointEnergy.com/definitions](http://CenterPointEnergy.com/definitions) or call Customer Support at 800-259-5544.*

**Current gas charges**

**Meter Number**      **Day Billing Period**  
9711501506499      30

Billing Period	Current Reading	- Previous Reading	= Total	x	Combined pressure factor	Adjusted Usage
01/25/17 - 02/24/17	2016	1907	109		1.34580	147 CCF
<b>Customer charge *</b>						\$ 32.16
<b>Base amount</b>				147 CCF x \$ 0.06440		9.47
<b>Gas cost adjustment</b>				147 CCF x \$ 0.35531		52.23
<b>Reimbursement of local franchise fee</b>						4.50
<b>Reimbursement of State GRT</b>						2.00
<b>City sales tax</b>				1.50%		1.51
<b>County sales tax</b>				0.50%		0.50
<b>State sales tax</b>				6.25%		6.27
<b>Total current charges</b>						<b>\$ 108.64</b>

The customer charge includes the current GRIP surcharge of \$2.73.

**Your account, managed your way**

Sign up at [CenterPointEnergy.com/myaccount](http://CenterPointEnergy.com/myaccount)

● **24/7 online account access.** View and/or pay your bill, view usage history, sign up for account services and much more.

● **Go paperless.** Receive an email when your bill is ready to view and pay. Get convenience, get rid of clutter.

● **Pay automatically.** Set up AutoPay by signing and returning the form below with your check payment. It's that easy!

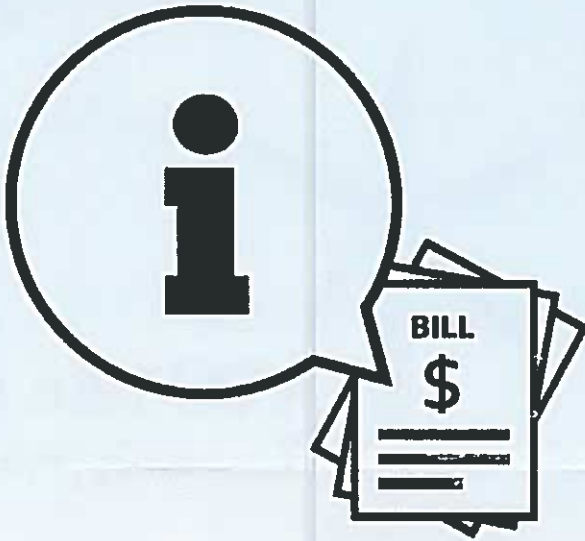
● **Even out the highs and lows of your monthly bills.** Enroll in Average Monthly Billing and spread your natural gas costs throughout the year.

● **Get bill reminders.** Choose text or email, up to five days before your bill is due.

● **Other services.** Report a payment made at a payment location, set up a payment extension and much more. View options from your online account or visit [CenterPointEnergy.com/selfservice](http://CenterPointEnergy.com/selfservice) if you'd prefer not to register.

● **Moving?** Please call us at 800-259-5544 at least two weeks before you move, or complete the forms at [CenterPointEnergy.com/selfservice](http://CenterPointEnergy.com/selfservice)

Mail payments to CenterPoint Energy, PO Box 4981, Houston, TX 77210-4981

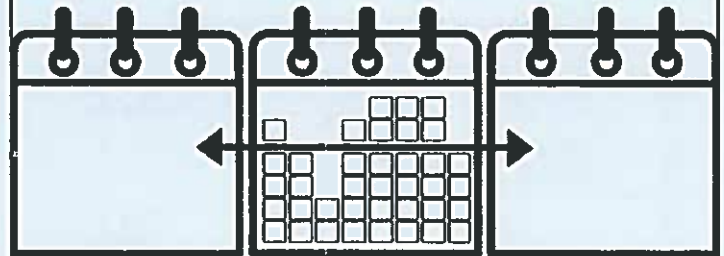


## Contact us for Bill-Payment Assistance

If you're having trouble paying your bill, you may qualify for one or more federal, state and local energy assistance programs that are available to help homeowners or renters pay their energy bills.

For payment arrangements, resources and assistance visit [CenterPointEnergy.com/PayAssistance](http://CenterPointEnergy.com/PayAssistance) or call the customer service number on your bill.

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## Average Monthly Billing is your winter budget tool

Colder weather can cause you to use more natural gas to stay warm and comfortable impacting your bill amount. Avoid seasonal highs and lows and get more control over your energy budget with **Average Monthly Billing**.

- Register or log in at [CenterPointEnergy.com/MyAccount](http://CenterPointEnergy.com/MyAccount).
- Or, call the Customer Service number on your bill.

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## BEWARE OF PAYMENT SCAMS TARGETING UTILITIES

Criminals posing as electric, gas or water provider employees are contacting customers and demanding immediate payment to prevent service disconnection. This is a scam.

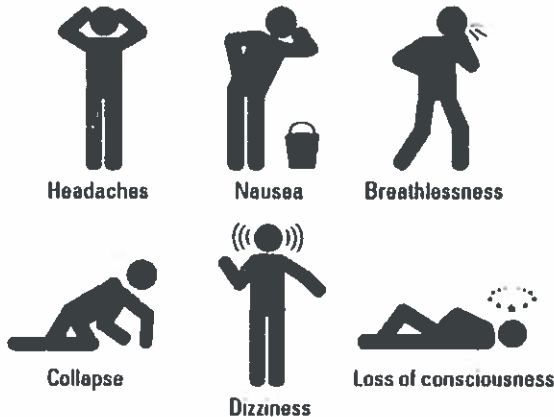
If you get a visit, phone call or email requesting cash or pre-paid debit card payments to prevent service disconnection, please contact Customer Service and your local police.

For more details: [CenterPointEnergy.com/UtilityScams](http://CenterPointEnergy.com/UtilityScams)

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**UTILITIES UNITED**  
AGAINST SCAMS

# Know the signs of CARBON MONOXIDE (CO) exposure



CO is a colorless, odorless, tasteless gas that, when inhaled, is dangerous and potentially poisonous. Poorly maintained, improperly vented furnaces, space heaters and stoves are common sources of CO. Treatment is usually breathing fresh air or oxygen, but severe exposure requires medical attention.

[CenterPointEnergy.com/COsafety](http://CenterPointEnergy.com/COsafety)

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## YOU like us! You really like us!

Thanks to great customers like you, we were named a **2016 Residential Customer Champion** by Market Strategies International in their Cogent Energy Reports™ **2016 Utility Trusted Brand & Customer Engagement™ Residential study.**

You said our service was reliable and our employees were amazing. We appreciate your business and will work to make your customer service experience even better in 2017.

[CenterPointEnergy.com/AwardsandRecognition](http://CenterPointEnergy.com/AwardsandRecognition)

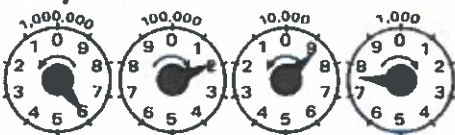
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## A safety message from CenterPoint Energy

If you smell natural gas, leave immediately. Call our Gas Leak Hotline at 800-296-9815. Do not use or store flammable products such as gasoline in the same room or area near the water heater or any other gas appliance.

Si percibes un olor a gas natural, sal inmediatamente. Llama a nuestra línea telefónica para fugas de gas a uno de los números de teléfono que aparecen arriba. No use ni almacene productos inflamables tales como gasolina en la misma habitación o en áreas cercanas a un calentador de agua u otro tipo de aparato a gas.

### How to read your meter



The following is an example of how to read a typical meter index.

Look at the four dials with their curved arrows. Read from right to left as follows:

- 1 Read the "thousand-foot" dial as 7, the last number that the pointer passed. Note that the curved arrow on the dial shows a clockwise movement of the pointer.
- 2 Read the next dial, the "10 thousand" dial. The curved arrow on the dial above shows a

counterclockwise direction. The pointer is near the 9, but to be sure whether to read it as that number or the lower number 8, the previously mentioned "same or lower number rule" must be applied. Since the pointer in the "thousand-foot" dial to the right is nearer the 8 and the pointer has not reached the 0, the "10 thousand" dial should be read as 8.

3 Read the "100-thousand" dial, it seems to point to 2. Double check by using the rule above. Since the pointer of the "10 thousand" dial is between 8 and 9, take the lower reading number, 1, for the "100-thousand" dial.

4 Read the left most dial, the "million-foot" dial. The pointer is near the 6. Using the "same or lower number rule", we find the pointer on the dial to the right is between 1 and 2, so we read the "million-foot" dial exactly as the number it is on or near, 6.

The entire meter reading is 6187.