

# Infinite Campus Parents and Student Instructions

## Update 02/08/2017

### 1. Infinite Campus (IC) Portal help Guide:

IC Portal for Parents and Students → <https://goo.gl/iMFRDF>

Must set up and activate Parent and Student accounts on a computer device - Cannot do this via Smart Phone. See NHIS Registrar for District ID and/or activation key

#### a. **Student Account Instructions:** (You already set up your IC account)

- i. Go to: <https://hawaii.infinitecampus.org/campus/portal/hawaii.jsp>
- ii. Username is Students 10-digit Student ID number not Pupil Number.
- iii. Password
- iv. **Reset Student Password** - Go to: <https://goo.gl/1AoQDz>
- v. **Student Cheat Sheet** - Go to: <https://goo.gl/af1JRp>

#### b. **Parent Portal Request**

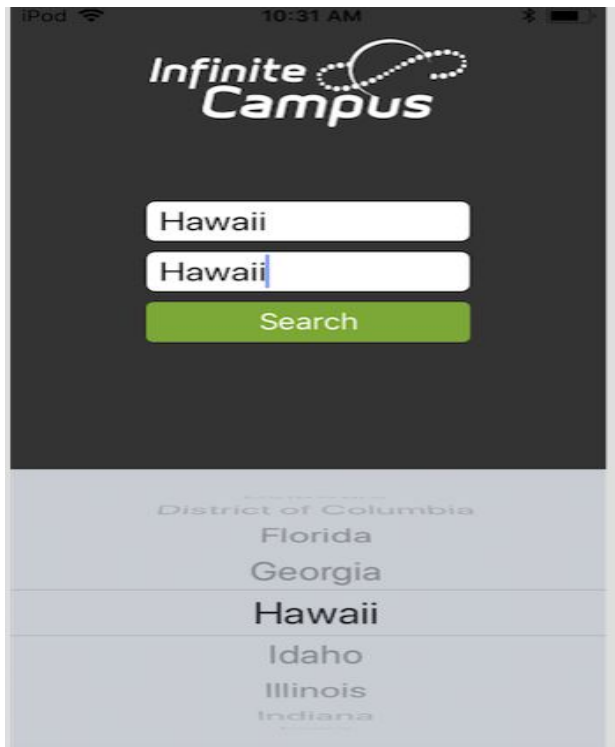
- i. Complete online Go to: <https://goo.gl/forms/MhcmYm7RDRAj1I2M2>
- ii.



### 2. Did you know that you can access Infinite Campus on your Smart Phone?

- a. Download the Infinite Campus Mobile App on your device:
  - i. Apple Store: iPhone, iPad, iTouch
  - ii. Google Play Store: Android devices
- b. In the District Name field, type in **Hawaii**. Touch State Name field, and select Hawaii from scroll pop-up.
- c. Photos of Opened Infinite Campus Mobile App Screens (Total = 3 screens), below:

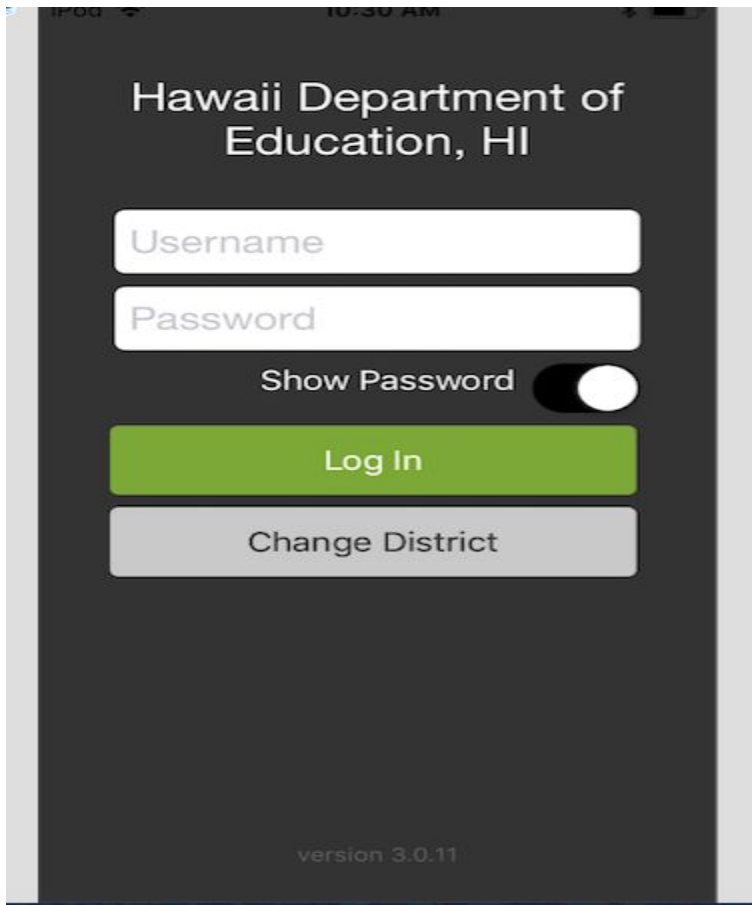
1. Screen 1: Enter "Hawaii" to first white field. Select "Hawaii" for 2nd white field (Scroll)



2. Screen 2: Select ">" to get to 3rd Screen



3. Screen 3: Enter your UN and PW then select Green Log In



Mobile App Help Video---><https://goo.gl/ajtjgB>

## Having Login Problems?

Should Parents and/or Students have problems with their login, please see NHIS Tech Coordinators, Malia Beaver (808)305-7714 or Wes Pacheco (808)-305-7698 or send email to: [tech@hawks.k12.hi.us](mailto:tech@hawks.k12.hi.us).

Feel free to visit NHIS Tech Workroom in school's library.