

How to Pay for Hot Lunch Online

- 1) Go to the following web address: matescharter.vcoe.org/parents (Pop-Up ads must not be blocked for this site)
- 2) Log into your Parent Connect Portal with your pin & password (if you don't have your pin or password, please click "[Need your login information?](#)" just below the Log In button.)

ParentConnection Login

Ventura County Office of Ed

Home | District Website

Need Your Login Information?

Welcome to ParentConnection

The Window Into Your Student's Day at School

Terms of Use

- 3) Click the blue arrow next to your student's name and picture:

ParentConnection

Welcome [redacted]

Signed In: Tuesday, January 9, 2018 at 10:19 AM

My Information | My Account | Email Notifications | Help | About | Sign Out

Student Name	Grade	School Name	School Year	Birth Date	Advisor	Counselor
[redacted]	05	MATES Charter School (T)	2017-2018	[redacted]	Winter, Rebecca	Unassigned

Close

Please Make a Selection

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4) Click the + sign next to the word cafeteria on the left side tool bar:

ParentConnection Welcome [redacted] Signed In: Tuesday, January 9, 2018 at 10:19 AM

My Information | My Account | Email Notifications | Help | About | Sign Out

Student Name	Grade	School Name	School Year	Birth Date	Advisor	Counselor
[redacted]	05	MATES Charter School (T)	2017-2018	[redacted]	Winter, Rebecca	Unassigned

MATES Charter School

System Maintenance

The Ventura County Office of Education will be conducting scheduled electrical maintenance requiring the following systems to be unavailable:

- Q Parent Portal
- Q Student Portal

The maintenance will begin Friday, July 7th at 5 p.m. and for the weekend of July 8 – 9, 2017.

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5) Locate and Click the words Cafeteria Account Payments (found on the right of the cafeteria year-to-date totals):

ParentConnection Welcome [redacted] Signed In: Tuesday, January 9, 2018 at 10:19 AM

My Information | My Account | Email Notifications | Help | About | Sign Out

Student Name	Grade	School Name	School Year	Birth Date	Advisor	Counselor
[redacted]	05	MATES Charter School (T)	2017-2018	[redacted]	Winter, Rebecca	Unassigned

Cafeteria

Cafeteria Year-To-Date Totals		
Charges	Payments	Balance
\$187.00	\$148.50	-\$38.50


[Cafeteria Account Payments](#)

[Email School Personnel to Inquire About Cafeteria Information](#)

Transaction Detail					
Date	Description	Location	Charge	Payment	
01/08/2018	Lunch	Cafeteria	\$5.50	\$0.00	
12/22/2017	Lunch	Cafeteria	\$5.50	\$0.00	
12/21/2017	Lunch	Cafeteria	\$5.50	\$0.00	
12/20/2017	Lunch	Cafeteria	\$5.50	\$0.00	
12/18/2017	Lunch	Cafeteria	\$5.50	\$0.00	
12/15/2017	Lunch	Cafeteria	\$5.50	\$0.00	
12/11/2017	Lunch	Cafeteria	\$5.50	\$0.00	
12/08/2017	Lunch	Cafeteria	\$5.50	\$0.00	
12/04/2017	Lunch	Cafeteria	\$5.50	\$0.00	
12/01/2017	Office Payment (Check)	Office	\$0.00	\$27.50	
12/01/2017	Lunch	Cafeteria	\$5.50	\$0.00	
11/30/2017	Lunch	Cafeteria	\$5.50	\$0.00	
11/29/2017	Lunch	Cafeteria	\$5.50	\$0.00	
11/27/2017	Lunch	Cafeteria	\$5.50	\$0.00	
11/17/2017	Lunch	Cafeteria	\$5.50	\$0.00	

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- 6) Enter the dollar amount you want to pay/add to your student's account and click the continue button:

 ParentConnection

Ventura County Office of Ed

Cafeteria Account Payments
Account Name: [REDACTED]
PIN: [REDACTED]


Please enter payment amount desired for each student and press Continue.

ID	Student	Current Balance	Payment Amount
2000019	[REDACTED] (Grade 05, MATES Charter School)	(\$38.50)	\$ <input type="text"/>

Processing fee will automatically be added to all online payments.

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- 7) Review your payment and click the Check Out button:

 ParentConnection

Ventura County Office of Ed

Cafeteria Account Payments
Account Name: [REDACTED]
PIN: [REDACTED]

Payment Information Confirmation

ID	Student	Item	Amount
2000019	[REDACTED]	Food Service Acct Payment	\$44.00
Subtotal:			\$44.00
Processing Fee:			\$1.62
Total:			\$45.62

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8) Log into your personal PayPal account (if you have one) -OR- Click the Pay with Debit/Credit Card Button just below the PayPal login:

PayPal

Pay with PayPal

Enter your email address to get started.

Email

Next

Use phone number instead

or

Pay with Debit or Credit Card

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9) Complete the payment with PayPal or your Debit/Credit Card. When your transaction is complete your student's account will be updated instantly.