

Apple Care is in effect for first two years of the device's life so should be covered for most of the 2016-2017 school year and 2017-2018 school year.

MacBooks (AppleCare Protection Plan or APP)

What's covered?

Software support- all Apple operating systems, Apple Branded Software designed to work with MacBooks such as: Mac OS, Pages, Keynote, Final Cut and Logic to name a few.

Hardware: If there's a defective component, it will be replaced or repaired.

What's not covered in APP?

- If the device is altered and an issue arises, it's not covered
- Accidents, misuse, liquid contact, fire or acts of nature or lost or stolen devices
- Cosmetic damage
- Damage results of a "foreign" operating system. Macs are capable of running multiple OS's. If one of those damages the hardware( like malware), it's not covered.

iPads (AppleCare +)

- Pretty much the same as above is covered
- Lost or stolen iPads are not covered
- The difference is a term called Accidental Damage from Handling or ADH, this means that there is a \$49 flat fee for up to two "service events" for damage related to drops, water or accidents during the course of normal use. If there is evidence of extreme or reckless abuse, it may not be covered.

Parents have the option to buy coverage on their own from other Insurance Providers for 1:1. Please be aware that if an insurance company uses non-Apple parts to repair devices, this nullifies the Apple warranty.

<http://www.studentinsurancepartners.com/>

<https://www.worthavegroup.com/>

When considering coverage keep in mind:

- School will issue new devices every three years
- Students will be issued their device for as long as enrolled at VCS. Devices must be turned in upon graduation and withdrawal. Which means, if child is senior - only one year is needed; if freshman, will get new device senior year; if sixth grade will use of iPad for just one year; and so forth.