

Frequently Asked Questions:



What is Infinite Campus?

Today, all K-12 school districts use some sort of database system for managing student information and maintaining their records. Infinite Campus is a district-wide student information system designed to manage attendance, grades, schedules, test scores, and other information about the students in the Gananda Central School District.

What is the Infinite Campus Parent Portal?

The Parent Portal is a confidential and secure Web site where parents/guardians can get current information about your child's school attendance and grades.

What information is included in the Portal? What do I use it for?

When you, as a parent or guardian, log-in you have access to information about all of the students for which you are associated. Health Immunizations and attendance records are available for all students. Class schedules, assignments and grades can be viewed for middle and high school students. Elementary assignments and grades are not kept in Infinite Campus, and therefore are not accessible via the Parent Portal. Schools may also post announcements to the Portal. By using the Infinite Campus Online Parent Portal, the Gananda Central School District provides an online communication tool which can help you as a parent or guardian stay current with your student's progress. From an Internet connection at home, the workplace or any public library, you can view up-to-date information about your student's attendance and grades.

What do I do if I'm having trouble logging-in with my Activation Key?

Contact Missy Nims via email at mnims@gananda.org

Do I need multiple activation codes if my children attend different schools?

No matter how many children you have in school, you will only have to register once.

Who can access the Parent Portal?

Only parents and guardians with legal rights to student records may receive a Parent Portal account. Each household with rights will receive **their own activation key**. This will allow you access to all students in your household. If additional keys are necessary, please contact Missy Nims via email at mnims@gananda.org

How secure is the information contained in the Portal?

The Portal requires a User Name and Password and the technology is similar to that used in other industries such as healthcare and banking. Infinite Campus uses a 32-bit, secure socket layer (SSL) encryption technology to protect information.

How often will information on the Portal be updated?

Attendance information will be updated daily. In most cases, grades and assignments will be updated every one to two weeks as they are graded by your child's teacher(s).