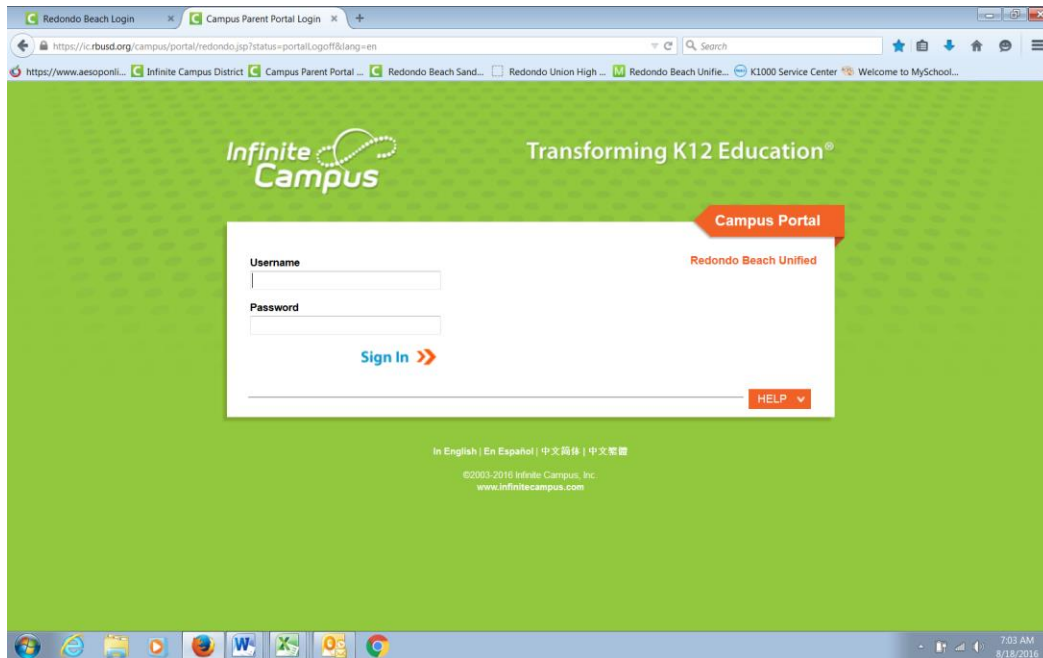


Parent Portal Log-in Instructions (Forgotten Username or Password)

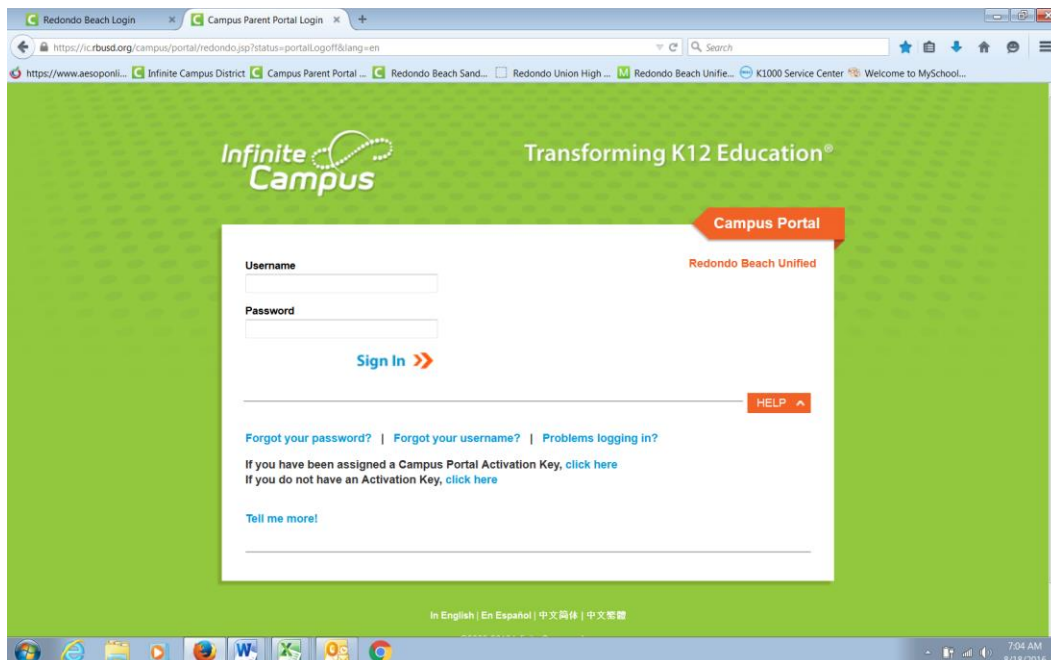
Access the Infinite Campus Parent Portal at:

<https://ic.rbusd.org/campus/portal/redondo.jsp>

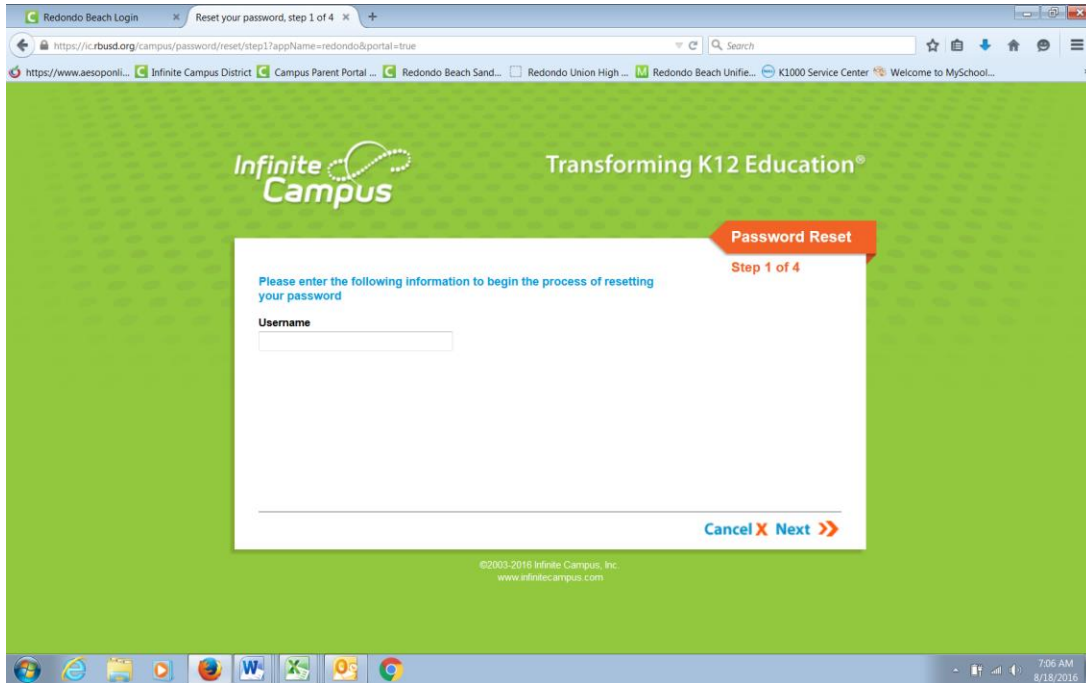
Step 1: Click on Help



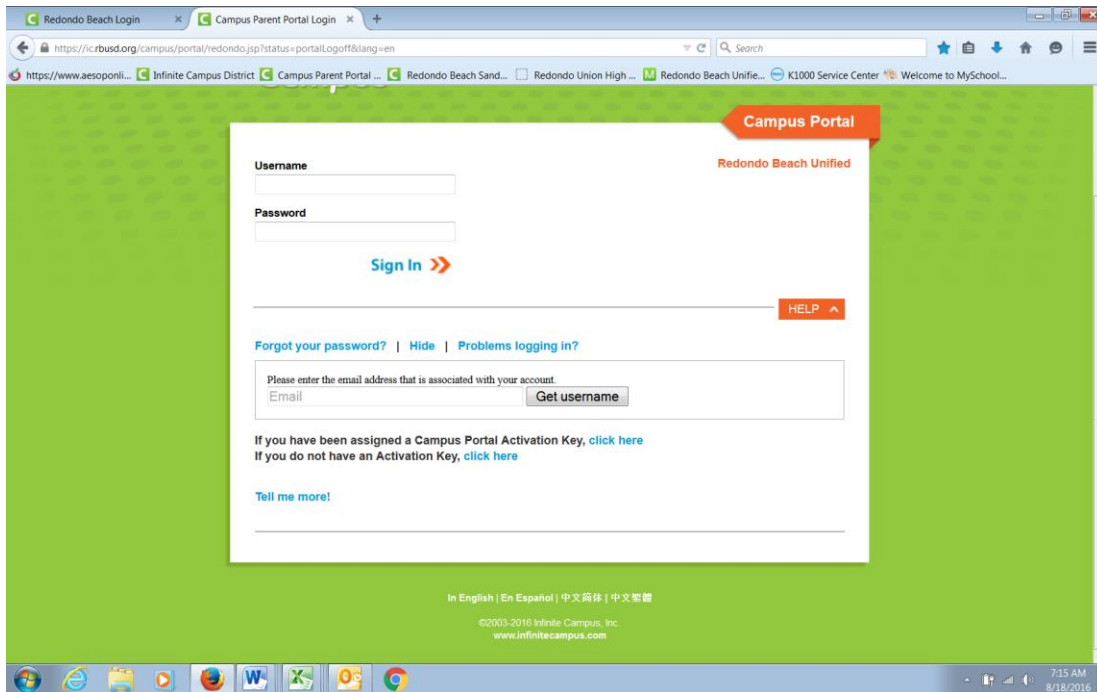
Step 2: Click on Forgot Password or Forgot Username.



Step 3: Forgot Password?: Enter Username, and then you will receive a message or...



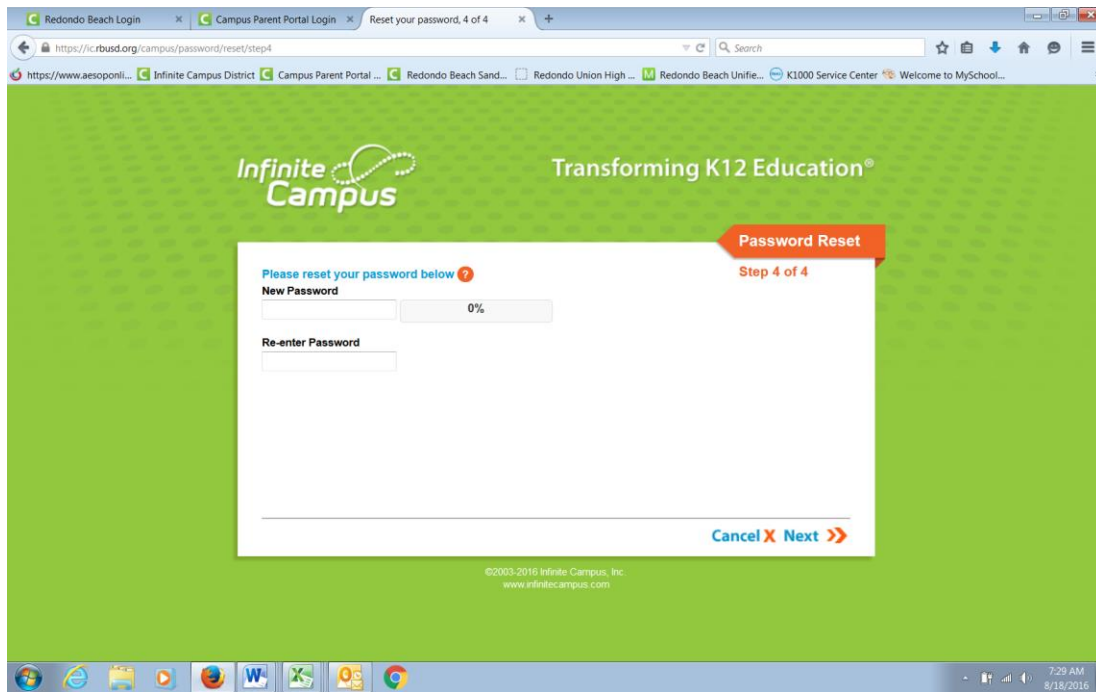
Forgot Username? Enter your email address that is associated with your portal. This is the email address that you used when you entered in the “like” and “dislike” pictures.



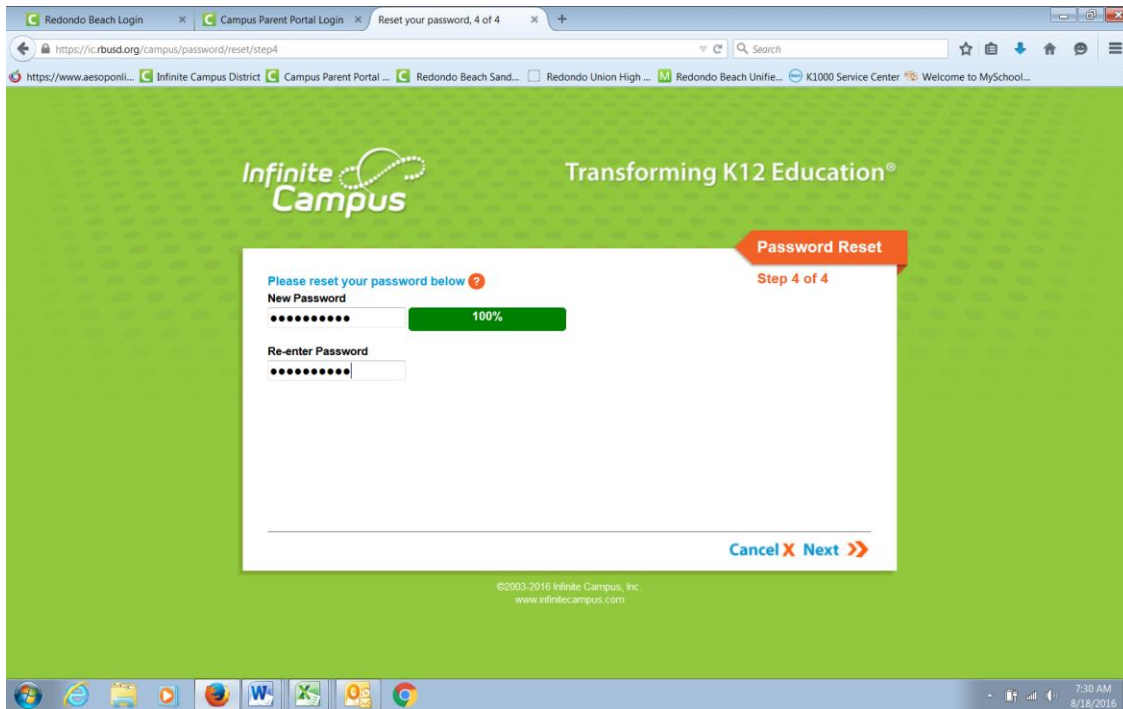
Step 4: Go to that email account and open the email sent. There will be a link to walk you through the change of password or username process. Enter 4 “Like” pictures that you had chosen before.



Step 5: Enter your new password choice.



After entering your new password choice, click on next.



Step 6: Back to home Log In screen. All done.

