



CenterPointEnergy.com

**CUSTOMER**  
CUMBERLAND ACADEMY

**SERVICE ADDRESS**  
1040 Shiloh Rd, Tyler, TX 75703-1501

**ACCOUNT NUMBER**  
9985726-0  
**DATE MAILED**  
Sep 20, 2017

**DATE DUE** **Oct 05, 2017**  
**AMOUNT DUE** **\$ 43.73**

**Gas leak or emergency**

Leave immediately, then call  
888-876-5786, 24 hours a day

**Customer service**

800-259-5544 toll-free  
Monday - Friday, 7 am - 7 pm

**Call before you dig**

Call 811  
24 hours a day

**Comments**

PO Box 2628  
Houston, TX 77252-2628

**Your usage in a glance**



Previous usage	Usage this month	Average daily temperature	
		1 year ago	Last month
Total CCF used	1	1	1
Average daily gas use (CCF)	0.0	0.0	0.0
Average daily temperature	81	84	78
Days in billing period	30	29	31

To better understand your home energy usage and learn energy savings tips, visit [CenterPointEnergy.com/myenergyanalyzer](http://CenterPointEnergy.com/myenergyanalyzer)

To report gas leaks, carbon monoxide and other gas emergencies, please call 1-888-876-5786. We appreciate your understanding that billing inquiries cannot be answered on this line.

Pay your next bill without lifting a finger. To enroll in AutoPay, just sign and date the back of your bill stub and return to us with a check for your payment amount. It's that easy!

**ACCOUNT SUMMARY**

Previous gas amount due	\$ 43.65
Payment Sep 8, 2017	- 43.65
Current gas charges (Details on page 2)	+ 43.73
<b>Total amount due</b>	<b>\$ 43.73</b>

Your account is ready to view now. Register for free online account access. View balance, usage history, make an online payment, view recommendations for saving energy and money with My Energy Analyzer, and much more. Register at [CenterPointEnergy.com/myaccount](http://CenterPointEnergy.com/myaccount).

420-51-6259.04-041

**How to pay your bill**

**Online**  
Visit: [CenterPointEnergy.com/paybill](http://CenterPointEnergy.com/paybill) Pay immediately, schedule a payment or set up automatic monthly payments.

**Phone**  
Call 800-259-5544 and make a payment using your checking or savings account, or by debit or credit card.

**In person**  
To find a payment location, visit: [CenterPointEnergy.com/paybill](http://CenterPointEnergy.com/paybill) or call 800-259-5544.

**Mail**  
Return the payment stub below, with your check or money order, using the return envelope.

Please allow three business days for automatic payments.

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**DEFINITIONS**

CCF 1 CCF = 100 cubic feet of gas. This is how we measure your monthly usage.

**Customer charge and base amount.** Covers fixed costs for reading meters, issuing bills, maintaining facilities and gas lines, postage, etc. These costs occur even if you do not use gas during a billing period.

**Gas Cost Adjustment (GCA)** is the cost CenterPoint Energy pays for the gas it delivers to its customers.

**Reimbursement of local franchise fee** is a fee paid to the city for the company's use of right-of-way in streets and alleys.

**Reimbursement of state gross receipts tax** is a tax imposed by the State of Texas on each utility company located in an incorporated city having a population of more than 1,000.

For a more detailed description of each of the terms used on your bill, please visit [CenterPointEnergy.com/definitions](http://CenterPointEnergy.com/definitions) or call Customer Support at 800-259-5544.

**Current gas charges**

Rate: GSS-2091-GRIP 2017

**Meter Number**    **Day Billing Period**  
3851300389265    31

Billing Period	Current Reading	- Previous Reading	= Total	x	Combined pressure factor	Adjusted Usage
08/15/17 - 09/15/17	12803	12802	1		1.34580	1 CCF
<b>Customer charge *</b>						<b>\$ 34.63</b>
Base amount				1 CCF x \$ 0.06440		0.06
Gas cost adjustment				1 CCF x \$ 0.39536		0.40
Reimbursement of local franchise fee						4.50
Reimbursement of State GRT						0.81
City sales tax				1.50%		0.61
County sales tax				0.50%		0.20
State sales tax				6.25%		2.52
<b>Total current charges</b>						<b>\$ 43.73</b>

The customer charge includes the current GRIP surcharge of \$2.47.

**Your account, managed your way**

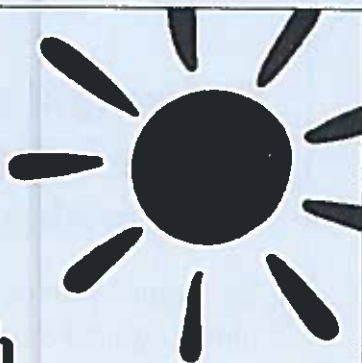
Sign up at [CenterPointEnergy.com/myaccount](http://CenterPointEnergy.com/myaccount)

- **24/7 online account access.** View and/or pay your bill, view usage history, sign up for account services and much more.
- **Go paperless.** Receive an email when your bill is ready to view and pay. Get convenience, get rid of clutter.

- **Pay automatically.** Set up AutoPay by signing and returning the form below with your check payment. It's that easy!
- **Even out the highs and lows of your monthly bills.** Enroll in Average Monthly Billing and spread your natural gas costs throughout the year.
- **Get bill reminders.** Choose text or email, up to five days before your bill is due.

- **Other services.** Report a payment made at a payment location, set up a payment extension and much more. View options from your online account or visit [CenterPointEnergy.com/selfservice](http://CenterPointEnergy.com/selfservice) if you'd prefer not to register.
- **Moving?** Please call us at 800-259-5544 at least two weeks before you move, or complete the forms at [CenterPointEnergy.com/selfservice](http://CenterPointEnergy.com/selfservice)

Mail payments to CenterPoint Energy, PO Box 4981, Houston, TX 77210-4981



## Take control with a natural gas generator

Weather is unpredictable but your comfort and convenience shouldn't be.

**For a limited time:**

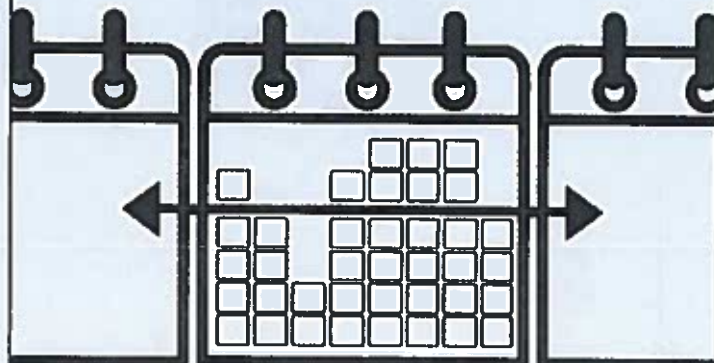
- Save \$250 on any qualifying generator.\*
- Plus, get 12-month, no-payment, no interest financing when you purchase a KOHLER® generator.\*

**CenterPointEnergy.com/  
MorePower**

\*Restrictions, Terms and Conditions apply for all offers. See website for complete details.

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## Keep your natural gas bill steady with **Average Monthly Billing**



Start managing your winter natural gas bills all year long. Sign up today for **Average Monthly Billing**. It evens out your payments over time. And remember, you'll only pay for the amount of natural gas you use.

- Register by logging into **CenterPointEnergy.com/MyAccount**.
- Or calling the Customer Service number listed on your bill.

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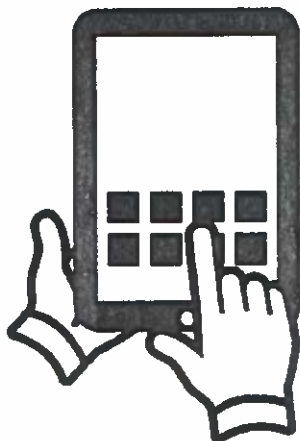
## New, interactive website teaches kids, teens to be **Safe and Smart** about natural gas

Kids of all ages can play games, watch videos and download study materials to:

- Learn where natural gas comes from
- How it is used
- How to be safe and smart around it

*Special sections for parents and teachers, too!*

**CenterPointEnergy.com/SafeAndSmart**



## See how your energy use adds up

Our energy calculator will help you learn the cost and emissions differences between natural gas, electricity and propane. You can also compare the benefits of high-efficiency natural gas equipment.

**CenterPointEnergy.com/MyEnergyAnalyzer**

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## Get natural gas heating system inspected, tuned up by a certified technician

Safeguard your home and family against carbon monoxide exposure and keep your system running efficiently.



An annual inspection should include:

- Looking at the heat exchanger to ensure it's not cracked or rusted.
- Examining the burner area to make sure it's clean and producing a clear blue flame.
- Checking vents and pipes to make sure they are clear of debris, obstructions, gaps, leaks, spaces and are not rusted through.

**CenterPointEnergy.com/CarbonMonoxide**

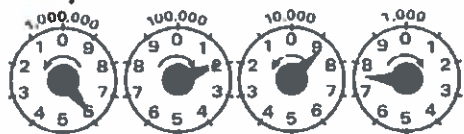
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### A safety message from CenterPoint Energy

**If you smell natural gas, leave immediately. Call our Gas Leak Hotline at 800-296-9815.** Do not use or store flammable products such as gasoline in the same room or area near the water heater or any other gas appliance.

**Si percibes un olor a gas natural, sal inmediatamente. Llama a nuestra línea telefónica para fugas de gas a uno de los números de teléfono que aparecen arriba.** No use ni almacene productos inflamables tales como gasolina en la misma habitación o en áreas cercanas a un calentador de agua u otro tipo de aparato a gas.

#### How to read your meter



The following is an example of how to read a typical meter index.

Look at the four dials with their curved arrows. Read from right to left as follows:

1. Read the "thousand-foot" dial as 7, the last number that the pointer passed. Note that the curved arrow on the dial shows a clockwise movement of the pointer.
2. Read the next dial, the "10 thousand" dial. The curved arrow on the dial above shows a

counterclockwise direction. The pointer is near the 9, but to be sure whether to read it as that number or the lower number 8, the previously mentioned "same or lower number rule" must be applied. Since the pointer in the "thousand-foot" dial to the right is nearer the 8 and the pointer has not reached the 0, the "10-thousand" dial should be read as 8.

3. Read the "100 thousand" dial, it seems to point to 2. Double-check by using the rule above. Since the pointer of the "10 thousand" dial is between 8 and 9, take the lower reading number, 1, for the "100 thousand" dial.

4. Read the left most dial, the "million-foot" dial. The pointer is near the 6. Using the "same or lower number rule", we find the pointer on the dial to the right is between 1 and 2, so we read the "million foot" dial exactly as the number it is on or near, 6.

The entire meter reading is 6187.