

How to Pay for Hot Lunch Online

- 1) Go to the following web address: matescharter.vcoe.org/parents (Pop-Up ads must not be blocked for this site)
- 2) Log into your Parent Connect Portal with your pin & password (if you don't have your pin or password, please click "Need your login information?" just below the Log In button.)

ParentConnection Login

Ventura County Office of Ed

Need Your Login Information?

Welcome to ParentConnection

The Window Into Your Student's Day at School

Terms of Use

- 3) Click the blue arrow next to your student's name and picture:

ParentConnection

Welcome [redacted]

Signed In: Tuesday, January 9, 2018 at 10:19 AM

Student Name	Grade	School Name	School Year	Birth Date	Advisor	Counselor
[redacted]	05	MATES Charter School (T)	2017-2018	[redacted]	Winter, Rebecca	Unassigned

Please Make a Selection

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4) Click the + sign next to the word cafeteria on the left side tool bar:

ParentConnection Welcome [Redacted] Signed In: Tuesday, January 9, 2018 at 10:19 AM

My Information | My Account | Email Notifications | Help | About | Sign Out

Student Name	Grade	School Name	School Year	Birth Date	Advisor	Counselor
[Redacted]	05	MATES Charter School (T)	2017-2018	[Redacted]	Winter, Rebecca	Unassigned

MATES Charter School

System Maintenance

The Ventura County Office of Education will be conducting scheduled electrical maintenance requiring the following systems to be unavailable:

- Q Parent Portal
- Q Student Portal

The maintenance will begin Friday, July 7th at 5 p.m. and for the weekend of July 8 – 9, 2017.

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5) Locate and Click the words Cafeteria Account Payments (found on the right of the cafeteria year-to-date totals):

ParentConnection Welcome [Redacted] Signed In: Tuesday, January 9, 2018 at 10:19 AM

My Information | My Account | Email Notifications | Help | About | Sign Out

Student Name	Grade	School Name	School Year	Birth Date	Advisor	Counselor
[Redacted]	05	MATES Charter School (T)	2017-2018	[Redacted]	Winter, Rebecca	Unassigned

Cafeteria

Cafeteria Year-To-Date Totals		
Charges	Payments	Balance
\$187.00	\$148.50	-\$38.50


[Cafeteria Account Payments](#)

[Email School Personnel to Inquire About Cafeteria Information](#)

Transaction Detail				
Date	Description	Location	Charge	Payment
01/08/2018	Lunch	Cafeteria	\$5.50	\$0.00
12/22/2017	Lunch	Cafeteria	\$5.50	\$0.00
12/21/2017	Lunch	Cafeteria	\$5.50	\$0.00
12/20/2017	Lunch	Cafeteria	\$5.50	\$0.00
12/18/2017	Lunch	Cafeteria	\$5.50	\$0.00
12/15/2017	Lunch	Cafeteria	\$5.50	\$0.00
12/11/2017	Lunch	Cafeteria	\$5.50	\$0.00
12/08/2017	Lunch	Cafeteria	\$5.50	\$0.00
12/04/2017	Lunch	Cafeteria	\$5.50	\$0.00
12/01/2017	Office Payment (Check)	Office	\$0.00	\$27.50
12/01/2017	Lunch	Cafeteria	\$5.50	\$0.00
11/30/2017	Lunch	Cafeteria	\$5.50	\$0.00
11/29/2017	Lunch	Cafeteria	\$5.50	\$0.00
11/27/2017	Lunch	Cafeteria	\$5.50	\$0.00
11/17/2017	Lunch	Cafeteria	\$5.50	\$0.00

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- 6) Enter the dollar amount you want to pay/add to your student's account and click the continue button:

 ParentConnection

Ventura County Office of Ed

Cafeteria Account Payments
Account Name: [REDACTED]
PIN: [REDACTED]


Please enter payment amount desired for each student and press Continue.

ID	Student	Current Balance	Payment Amount
2000019	[REDACTED] (Grade 05, MATES Charter School)	(\$38.50)	\$ <input type="text"/>

Processing fee will automatically be added to all online payments.

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- 7) Review your payment and click the Check Out button:

 ParentConnection

Ventura County Office of Ed

Cafeteria Account Payments
Account Name: [REDACTED]
PIN: [REDACTED]

Payment Information Confirmation

ID	Student	Item	Amount
2000019	[REDACTED]	Food Service Acct Payment	\$44.00
			Subtotal: \$44.00
			Processing Fee: \$1.62
			Total: \$45.62

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8) Log into your personal PayPal account (if you have one) -OR- Click the Pay with Debit/Credit Card Button just below the PayPal login:

PayPal

Pay with PayPal

Enter your email address to get started.

Email

Next

Use phone number instead

or

Pay with Debit or Credit Card

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9) Complete the payment with PayPal or your Debit/Credit Card. When your transaction is complete your student's account will be updated instantly.