

TOWN OF GREENEVILLE

Citizen Questionnaire

- 1. What is your vision for our Town?**
- 2. What do you feel is the most pressing issue for our town?**
- 3. Which if any town services do you feel needs most improvement?**
- 4. Which cities do you feel we should use as benchmarks?
For which services?**
- 5. Which town services do you feel we are at the staffing level and service level we should be?**

Please mark our town on the following items:

6 = Don't know

5 = Very Good

4 = Good

3 = Neither Good nor bad

2 = Bad

1 = Very Bad

- | | | | | | | |
|--------------------------------------------------------------------------------------|---|---|---|---|---|---|
| Quality of Streets (repair, markings, name signs, surface quality) | 1 | 2 | 3 | 4 | 5 | 6 |
| Cleanliness of streets | 1 | 2 | 3 | 4 | 5 | 6 |
| Street Lighting | 1 | 2 | 3 | 4 | 5 | 6 |
| Ease of Travel by car (number of streets, width, layout and design) | 1 | 2 | 3 | 4 | 5 | 6 |
| Attitude and helpfulness of police officer | 1 | 2 | 3 | 4 | 5 | 6 |
| Police response time when called | 1 | 2 | 3 | 4 | 5 | 6 |
| Police protection (ability to reduce or prevent crime) | 1 | 2 | 3 | 4 | 5 | 6 |
| Fire department response time when called | 1 | 2 | 3 | 4 | 5 | 6 |
| Fire Protection (ability to reduce or prevent loss of life and property due to fire) | 1 | 2 | 3 | 4 | 5 | 6 |

Quality of the building permitting and inspection process

1 2 3 4 5 6

Attitude and helpfulness of fire department personnel

1 2 3 4 5 6

Adequacy of animal control efforts

1 2 3 4 5 6

Attitude and helpfulness of parks and recreation employees

1 2 3 4 5 6

Recreation programs (quality of programs, program diversity, location of activities)

1 2 3 4 5 6

Town parks and recreation facilities (location, quality, diversity of facility types)

1 2 3 4 5 6

Sewer services (attitude and helpfulness of sewer department employees, response to complaints or request for service)

1 2 3 4 5 6

Traffic control (adequacy of directional signs, enforcement of traffic laws, placement of traffic lights, extent of interruptions due to construction, traffic noise)

1 2 3 4 5 6

Trash collection (including noise during collection, number of missed collections, spillage of garbage, damage to property resulting from collection)

1 2 3 4 5 6

6. "Town employees do a good job"

Strongly agree

Disagree

Agree

Strongly disagree

Neither Agree nor disagree

7. In general how good a job do you feel our town government is doing in providing services?

Excellent

Bad

Good

Very Bad

Neither good nor bad

8. How efficient is our town government? In other words, do citizens get sufficient services for the amount of money that's put into them?

Citizens get a high level of service for the money.

Citizens get an above average level of service for the money.

Citizens get an average level of service for the money.

Citizens get a below average level of service for the money.

Citizens get a poor level of service for the money.

Thanks you for your time and for allowing Town Government to know your thinking.

Please complete the next page for your survey. The Last Page Must Be Filled Out for Your Survey to be read and recorded.

GO TO THE NEXT PAGE



**THE FOLLOWING DATA IS REQUIRED ONLY FOR THE
PURPOSE OF DETERMINING THAT YOU ARE A
CITIZEN OF THE TOWN OF GREENEVILLE
OR HAVE A RIGHT TO VOTE IN TOWN ELECTIONS**

**I certify that I am citizen of The Town of Greeneville or
I certify that I can vote in all town elections:**

(signed) _____

PLEASE PRINT

Name: _____

Street: _____

Town: _____

Note:

**YOUR NAME AND ADDRESS WILL NOT BE USED FOR ANY
OTHER PURPOSE THAN THE ONE LISTED ABOVE**

Again, thank you for your time and your interest.