

COMMUNITY HIGH SCHOOL DISTRICT 218

1:1 Technology Program

Frequently Asked Questions (FAQ)

General Questions

Q. What does “1:1” mean?

A. One-to-one (1:1) technology programs provide every student with an electronic device to support teaching and learning in school and at home.

Q. Why did District 218 implement a 1:1 technology program?

A. We are living in an increasingly digital age and District 218 curriculum and learning resources should be reflective of this modern reality. Increased access to technology will have a meaningful impact on student engagement and academic success. The integration of iPad technology into our curriculum will enhance educational opportunities and encourage creativity, critical thinking, and collaboration for our students and staff.

Q. What device is used for the 1:1 technology program?

A. Apple iPads are used for the 1:1 program. The iPad has a strong connection to education with access to a wide variety of productivity and creativity apps. The iPad includes powerful classroom management tools and access to interactive digital resources.

Q. How was the 1:1 technology program implemented?

A. The implementation plan for our 1:1 technology program included three phases. First, teachers received iPads during the 2015-16 school year in order to learn about the devices and prepare for integration in the classroom. Second, students enrolled in freshman-level courses received iPads during the 2016-17 school year. Third, all students enrolled in District 218 received iPads beginning in the 2017-18 school year. As part of our ongoing program support, teachers continue to participate in professional learning opportunities to improve integration of the iPad in their lessons.

Q. Does the district charge a technology fee?

A. The district does not charge a separate technology fee. The fee for the 1:1 technology program is incorporated into the \$325 of school fees that are assessed during registration. These fees are waived for families that qualify for the fee waiver.

Educational Use Questions

Q. How is the iPad used in the classroom?

A. Teachers are integrating the iPad and its digital tools into their lessons and units of study. The iPad provides easy access to digital resources that will become more common in our classrooms over time. The iPad has a powerful classroom management app that allows teachers to distribute, collect, and provide feedback on assignments. The classroom management app has useful communication features and allows teachers to provide access to digital materials for their students. Additionally, many teachers will be using the iPad to administer tests and other classroom assessments.

Q. Will my student still use textbooks?

A. Yes. District 218 is currently in a transition period as we work to incorporate more digital content and resources in our courses. Some classes will continue to use printed textbooks during this transition period. Over time, our use of digital content will grow as curriculum is revised and the 1:1 technology program matures.

Q. Will all student work be done on the iPad?

A. No. All student work will not be done on the iPad. The iPad is an important tool that will support teaching and learning in our schools. However, a balanced approach is always best and students will continue to use a variety of learning resources in their classes.

Q. Who purchases the apps that are required for school?

A. There are a wide variety of high-quality free apps available for the iPad. Students and teachers are encouraged to use these free apps whenever possible. If a paid app is required for a course, the app will be purchased by District 218 and distributed to student iPads using our management system.

Q. What happens if a student forgets the iPad at home or brings an uncharged iPad to school?

A. It is the student's responsibility to bring a fully-charged iPad to school every day. Loaners are not available for forgotten or uncharged devices. With proper power settings, a fully charged iPad will last an entire school day. If students leave their iPads at home or bring uncharged iPads to school, they are still responsible for completing all coursework.

Q. Is my student required to use the iPad?

A. Yes. The iPad is being purposefully integrated into District 218 curriculum, instructional practices, and assessments. Due to this deep integration, it would be a detriment to learning if a student did not have access to the iPad. We expect all students to use the iPad to enhance the learning process. We hope parents will embrace this technology that supports their student's learning. If you have concerns about your student's use of the iPad, please contact the Assistant Principal for Curriculum and Instruction for further discussion.

Distribution/Collection Questions

Q. When will students receive their iPads?

A. Students will receive their iPads within the first week of school. Device distribution will take place during the school day.

Q. Can students bring their own device to school for use in the 1:1 technology program?

A. No. Students will not be allowed to use their own devices for the 1:1 technology program. Students must use the iPad issued by the school in order to connect to District 218 Wi-Fi. District-owned iPads are also linked with a management system for course content distribution and security.

Q. Does the iPad include accessories such as a protective case?

A. Yes. In addition to the iPad, students will be issued a protective case, USB cable, and power adapter. The iPad should **always** be kept in the protective case to guard against accidental damage to the device. The USB cable and power adapter are required to charge the iPad each night. All accessories must be returned with the iPad upon graduation or withdrawal from District 218.

Q. Can students take their iPads home?

A. Yes. Students will take the iPad to all of their classes so it can be used throughout the school day. Students can also take the device home to help them study for their classes and complete assignments. The iPad is a learning companion that will allow students to store instructional materials, notes, class handouts, videos, and other educational resources on the device. Having access to these materials in school and at home is essential to the learning process.

Q. Will students keep the iPad when school is not in session?

A. Yes. Students will keep their iPads throughout the school year, including winter break and spring break, and during summer break. The iPads will be collected when students graduate or withdraw from District 218.

Q. Will students keep the same iPad for all four years?

A. No. Every effort will be made for students to keep the same iPad from school year to school year. However, the iPads are leased which means students may not be able to retain the same device for all four years. Damage or malfunctions may also require device exchange.

Q. Will students be able to purchase the iPad at the end of the term or lease period?

A. No. District 218 will not offer a purchase option for the iPads. The devices are leased and will need to be returned to Apple at the end of the leasing term. Student data will be wiped from all iPads before they are returned to Apple.

iPad Care Questions

Q. Does the district offer a protection plan for the iPad?

A. Yes. District 218 offers an iPad Protection Plan that is designed to limit a family's financial responsibility for theft or unintentional damage to the iPad. Enrollment in the protection plan is optional, but **strongly** encouraged. Students and their families carry the full liability of repair or replacement costs if they do not enroll in the protection plan. Please refer to the iPad Policies and Procedures document for full details on the costs and benefits of the protection plan.

Q. What happens if the iPad is damaged?

A. A damaged iPad should be reported to the Technology Department for repair. The protective case provided with the iPad should be kept on the device **at all times** and will greatly reduce the risk of damage. Any assessed repair or replacement costs will be added to the student's school account. We strongly recommend that families enroll in the iPad Protection Plan to limit financial responsibility for damage to the device.

Q. What happens if a student damages or loses the USB cable or power adapter?

A. If a student damages or loses the USB cable or power adapter, they must be replaced with genuine Apple products. These items can be purchased at most stores that carry electronics. If a student returns an iPad without the USB cable or power adapter, the cost of replacement will be added to the student's school account. Damaged or lost USB cables or power adapters are not covered by the District 218 iPad Protection Plan.

Q. What should a student do if the iPad is not working properly?

A. The student should report iPad problems to their classroom teacher for initial troubleshooting to resolve the issue. If the problem persists, the student will be referred to the Technology Department for further assistance.

Q. Can I take the iPad directly to the Apple Store for repairs?

A. No. The iPad should not be taken directly to the Apple Store for repairs. District 218 has leased the iPads and must handle all repairs or replacements. Students should always bring an iPad that needs repair to the Technology Department in their school.

Internet and Safety/Security Questions

Q. What happens if the iPad is lost or stolen?

A. A lost or stolen iPad must be reported to Security immediately so that measures can be taken to recover the device. Students should keep the iPad secured when not in use to reduce the risk of theft. If the device is not recovered, the cost of replacement will be added to the student's school account. We strongly recommend that families enroll in the iPad Protection Plan to limit financial responsibility for theft.

Q. Has District 218 put security measures in place to deter theft and protect the iPads?

A. Yes. All district-issued iPads are enrolled in a mobile device management (MDM) system. The MDM links the serial numbers of the devices with District 218. The MDM allows us to disable and lock an iPad if it is reported lost or stolen. The iPad can be tracked by the MDM when it is put in lost/stolen mode. Since the iPad is linked to District 218, it requires authentication from the district even if it is erased or reset. This makes the iPad inoperative and prevents unauthorized individuals from using or selling the device.

Q. Do students have Internet access on their iPads when they are not in school?

A. The iPad requires a Wi-Fi connection to access the Internet. District-issued iPads will automatically connect to Wi-Fi at all District 218 schools. In order to access the Internet outside of school, students will need to connect to a home or public Wi-Fi connection using the Settings app on the iPad.

Q. What if we don't have a Wi-Fi connection at home?

A. Many apps on the iPad can function without a Wi-Fi connection. Students can save files and assignments to the device while connected to District 218 Wi-Fi. If an Internet connection is not available outside of school, students can still access and work on files that were saved to iPad storage.

Students are able to connect to public Wi-Fi with the iPad. Many local libraries and businesses offer free Wi-Fi access for patrons. Comcast also has a program called ***Internet Essentials*** that offers affordable Internet and home Wi-Fi for eligible households. More information can be found on the ***Internet Essentials*** website. <http://www.internetessentials.com>

Q. Does District 218 provide safety filters for Internet content on student iPads?

A. Yes. School districts are required to provide a filtered Internet connection for students while at school. This filter will prevent students from accessing inappropriate web content when using the District 218 Wi-Fi connection. However, the filter does not work when students are connected to Wi-Fi outside of school or at home. We recommend that parents monitor Internet usage when students are not at school.