

What the ownCloud status icons mean:

Green Circle with a Check Mark:

The green circle with a check mark means that all of the folders that you selected to sync are syncing correctly.



Red Circle with a white "x":

The red circle with a white "x" means that the connection to the ownCloud server could not be established or there was an error syncing. Usually this can be resolved by ensuring your computer is connected to the Internet cutting and relaunching ownCloud.

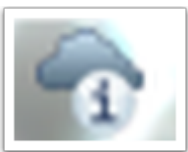


White Circle with a blue "i":

The white circle with the blue "i" means that there is an issue syncing one or more files. Typically this is caused by an invalid characted in a file name such as:

/
\
?
"
:
|

Simply rename the file and it will sync to the server.



Finding Files with Invalid Characters:

If you need to find a file that has an invalid character open the find dialog by going to the File menu in the Finder and selecting "Find". When the Find dialog appears you will see two drop down menus. Select "Name" and "contains" like in the image below. In the text field to the right of the menus enter the character that you are looking for in the file name. The / character is typically the character that causes issues in file names.

