



Impact Survey

January 2016

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**“The CCCC is a
great organization that
has helped Chesterfield
County to become a
better place to work
and live.”**

- Anonymous CCCC Participant

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The Coordinating Council



MISSION: To strengthen the systems that provide services to the citizens of Chesterfield County through improved communication, adequate linkage, and collaboration.

The goal is to coordinate and expand existing services and develop sufficient resources to establish countywide needed services. The CCCC will be recognized as the strongest educational, advocacy, and cross-system collaboration group for the support of the human service delivery system. More information can be found at:

<http://www.chesterfieldcoordinating.org>

These seven strategies are used to implement and sustain effective interventions:

1. Providing Information (e.g., community education, increasing knowledge, raising awareness)
2. Enhancing Skills (e.g., building skills and competencies)
3. Providing Support (e.g., increasing involvement in drug-free/healthy alternative activities)
4. Changing Consequences (e.g., incentives/disincentives, increasing attention to enforcement and compliance)
5. Enhancing Access/Reducing Barriers (e.g., improving access, availability, and use of systems and services)
6. Physical Design (e.g., environmental and structural)
7. Modifying/Changing Policies (e.g., changing institutional or government policies)

Impact Survey

The Chesterfield County Coordinating Council Impact Survey is a 55-question survey assessing:

- The impacts of participating in the CCCC on (1) individuals / organizations and (2) the community; and
- Participant satisfaction with the CCCC.

All **344** CCCC participants and partners were invited to participate in the survey. This survey was emailed to all who had an email address and mailed via postal mail to the 11 who do not. The survey was administered from November 24, 2015 through December 11, 2015. A total of **86** individuals responded to the survey.

Demographics (n = 86)

- **64%** of respondents were female and **36%** were male.
- On average each respondent attended 2 of the 11 CCCC meetings in 2015 (range 0-11).
- **24%** respondents served on a CCCC committee (in addition to attending CCCC meetings).
- Survey respondents represent a total of **62** different organizations.

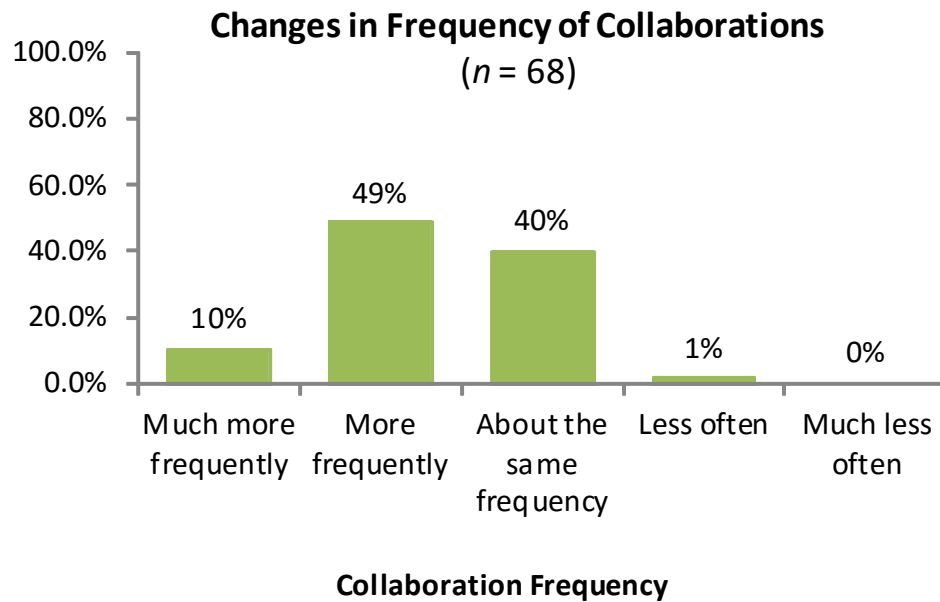
Respondents represented the following sectors:

Health and Behavioral Health	23.3%
State or local government	23.3%
Education	10.5%
Religious	8.1%
Youth-serving Organizations	5.8%
Business	4.7%
Civic / Volunteer	2.3%
Law Enforcement	2.3%
Media	2.3%
Other (including funders, contractors, non-profits, etc., that do not fit into any other category)	17.4%

Note: Throughout the report the symbol “n = ” denotes the number of individuals who answered each item and “n ~ ” denotes a slight variation in the sample size for items in a given measure.

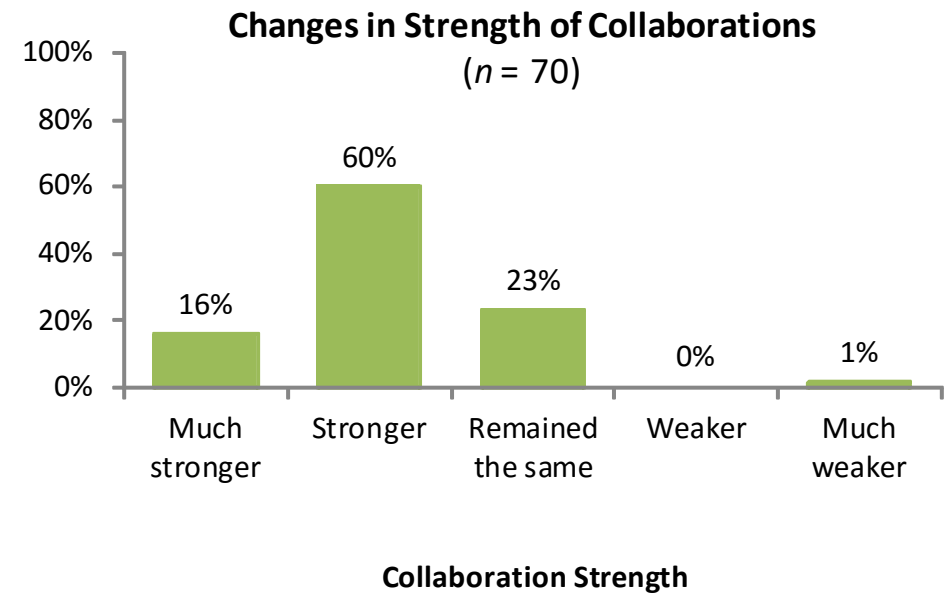
Changes in Collaboration

59% of respondents reported that they collaborate (a) more or (b) much more frequently with partner organizations because of participating in the CCCC.



Changes in Collaboration

76% of respondents reported that the strength of their relationships with collaborating partners is (a) stronger or (b) much stronger because of participating in the CCCC.



Collaboration with Additional Partners (n = 76)

86% (n = 65) of respondents reported that their organization has collaborated with additional partners because of participating in the CCCC.

Number of Additional Partners (n = 69)

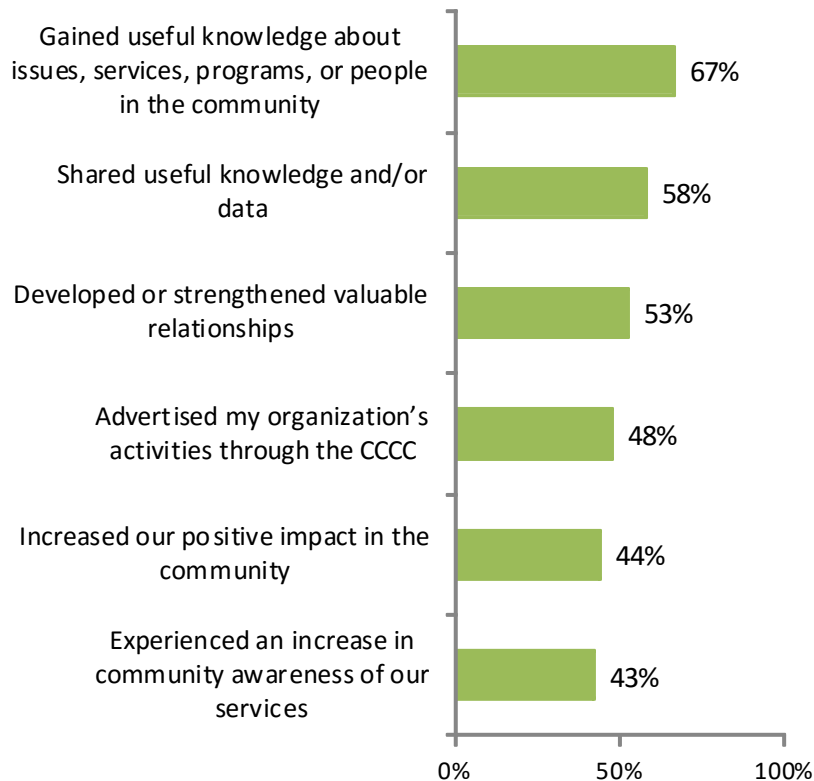
On average, organizations collaborated with **4** additional organizations because of participating in the CCCC (Range 0 - 20).

Impacts on Individuals and Organizations

Respondents were asked to rate the impact participating in the CCCC has had on them or their organization by answering 15 questions using a 4-point scale, from *1-To a Great Extent*, to *4-Not At All*. Below and on the following page are the percentages of those who responded *1-To a Great Extent*. Each of these questions are described in more detail on the following pages as well.

The highest percentage of respondents, **67%**, reported that because of participating in the CCCC, to a great extent they had gained useful knowledge about issues, services, programs, or people in the community.

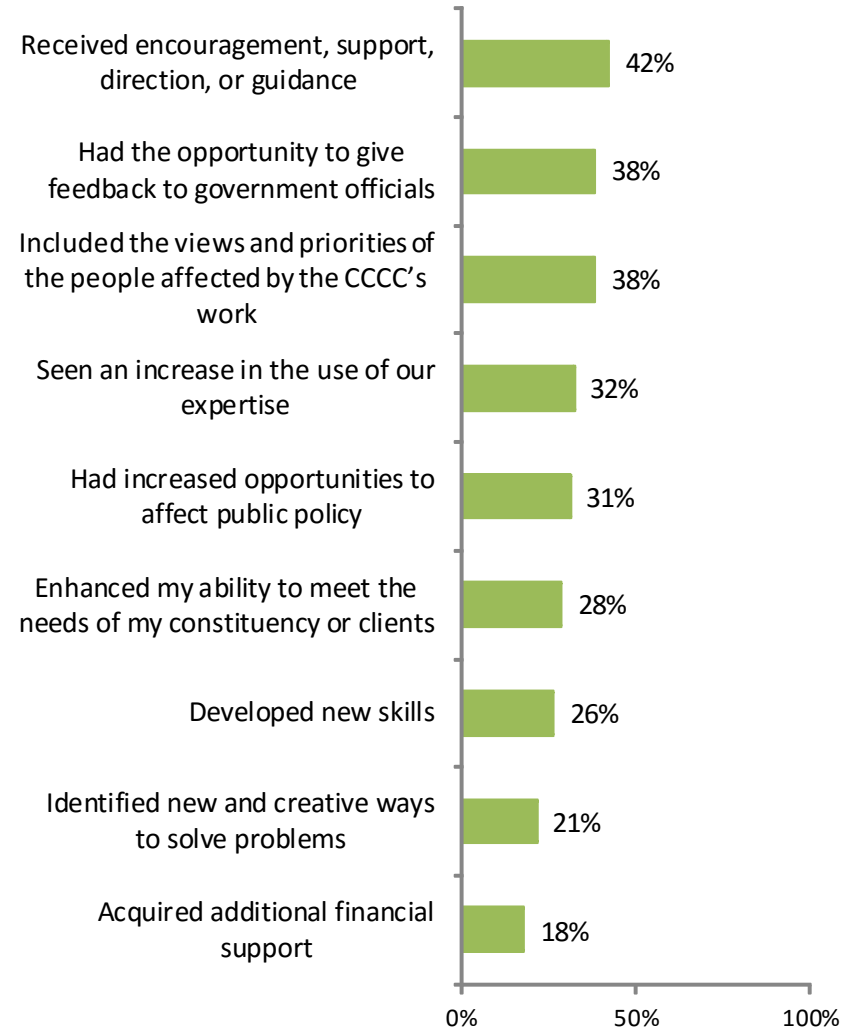
% Responding "To a Great Extent" (n ~ 72)



Impacts on Individuals and Organizations

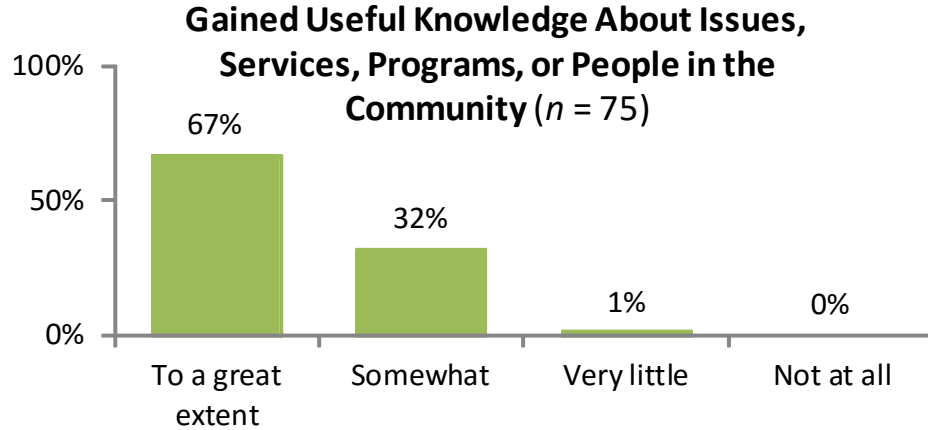
The lowest percentage of respondents, **18%**, reported that because of participating in the CCCC, to a great extent they acquired additional financial support.

% Responding "To a Great Extent" (n ~ 72)

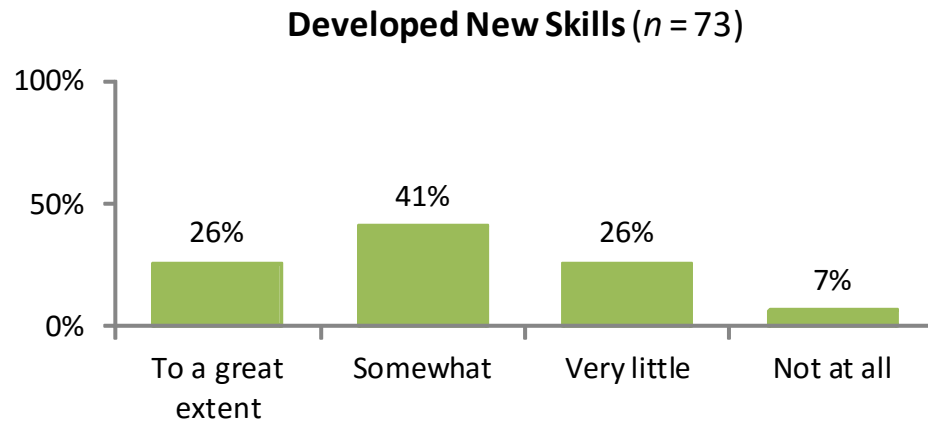


Impacts on Individuals and Organizations

99% of respondents reported that (a) to a great extent or (b) somewhat they or their organizations gained useful knowledge about issues, services, programs, or people in the community because of participating in the CCCC.

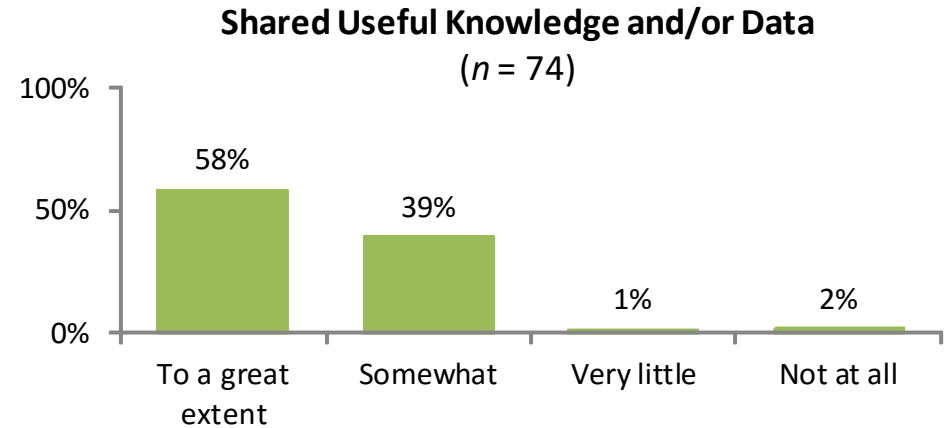


67% of respondents reported that (a) to a great extent or (b) somewhat they or their organizations developed new skills because of participating in the CCCC.

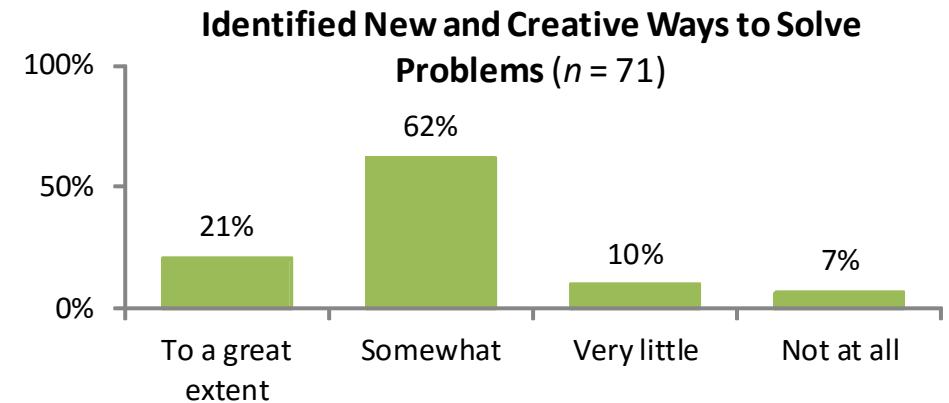


Impacts on Individuals and Organizations

97% of respondents reported that (a) to a great extent or (b) somewhat they or their organizations shared useful knowledge and/or data because participating in the CCCC.

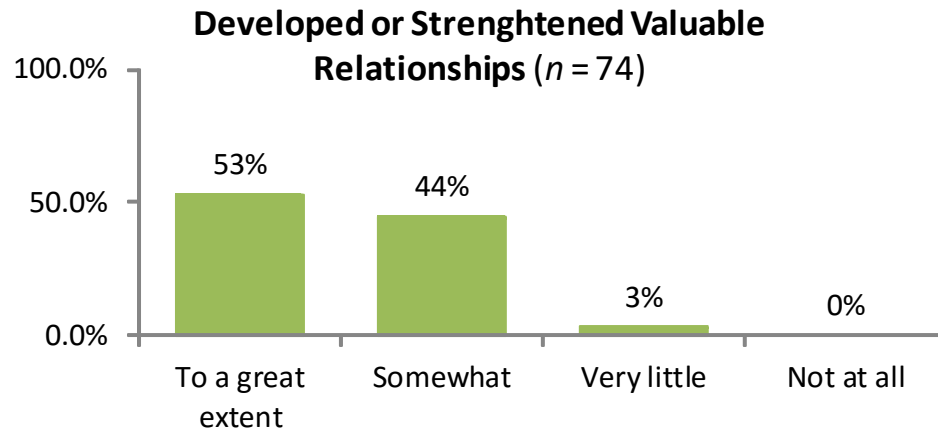


83% of respondents reported that (a) to a great extent or (b) somewhat they or their organizations identified new and creative ways to solve problems because of participating in the CCCC.

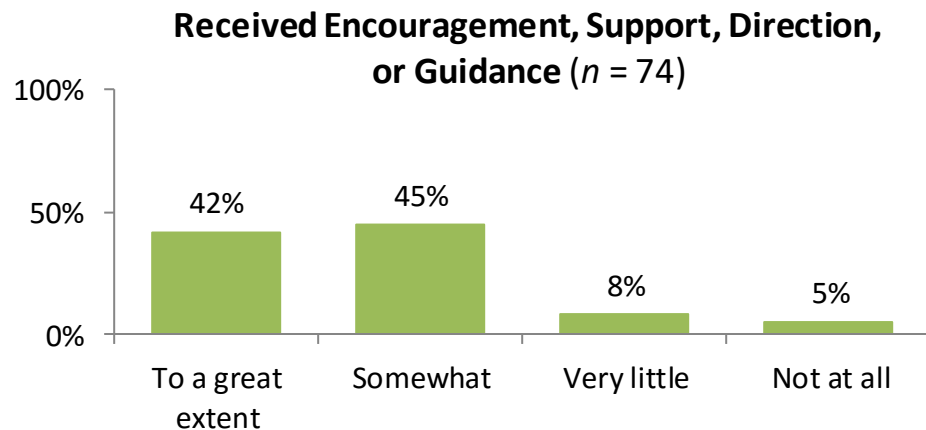


Impacts on Individuals and Organizations

97% of respondents reported that (a) to a great extent or (b) somewhat they or their organizations developed or strengthened valuable relationships because of participating in the CCCC.

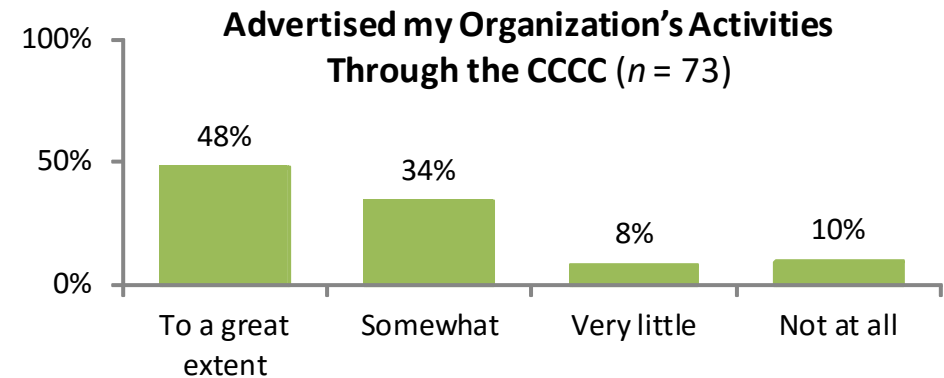


87% of respondents reported that (a) to a great extent or (b) somewhat they or their organizations received encouragement, support, direction, or guidance, because of participating in the CCCC.

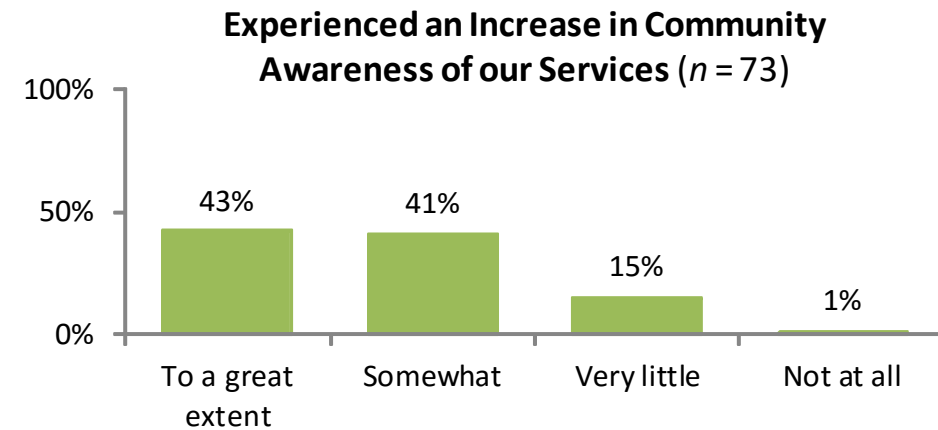


Impacts on Individuals and Organizations

82% of respondents reported that (a) to a great extent or (b) somewhat they have advertised their organizations' activities through the CCCC.



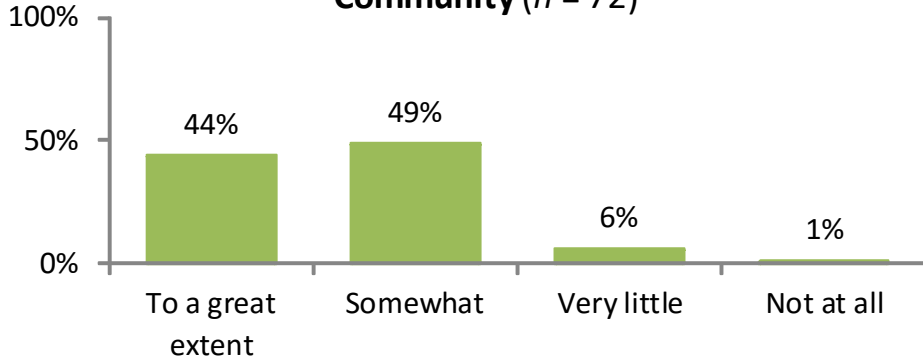
84% of respondents reported that (a) to a great extent or (b) somewhat they experienced an increase in community awareness of their services because of participating in the CCCC.



Impacts on Individuals and Organizations

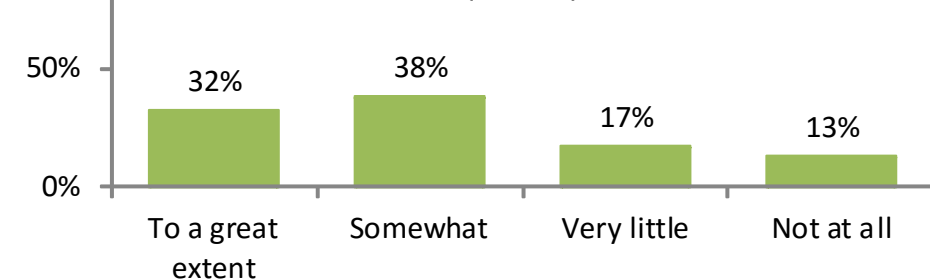
93% of respondents reported that (a) to a great extent or (b) somewhat they or their organizations increased their positive impact on the community because of participating in the CCCC.

Increased our Positive Impact in the Community (n = 72)



70% of respondents reported that (a) to a great extent or (b) somewhat they or their organizations saw an increase in the use of their expertise (for example, received additional appropriate referrals/clients) because of participating in the CCCC.

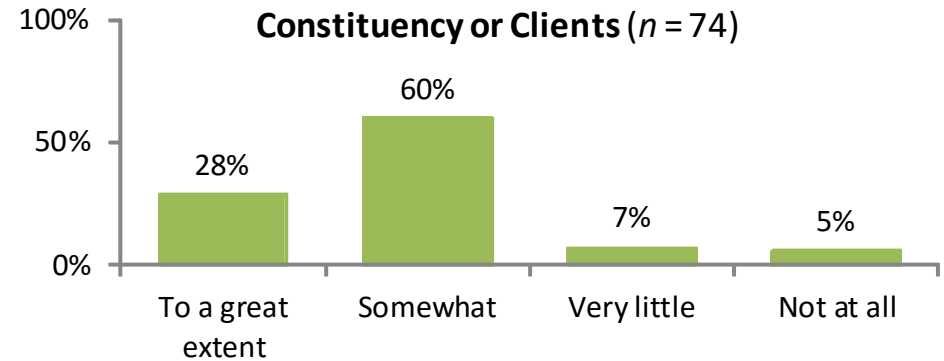
Saw an Increase in the Use of our Expertise (n = 69)



Impacts on Individuals and Organizations

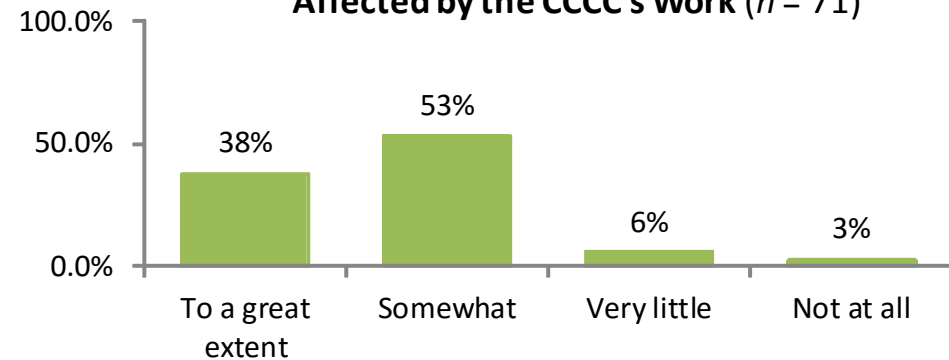
88% of respondents reported that (a) to a great extent or (b) somewhat they or their organizations experienced an enhanced ability to meet the needs of their constituency or clients because of participating in the CCCC.

Enhanced Ability to Meet the Needs of Constituency or Clients (n = 74)



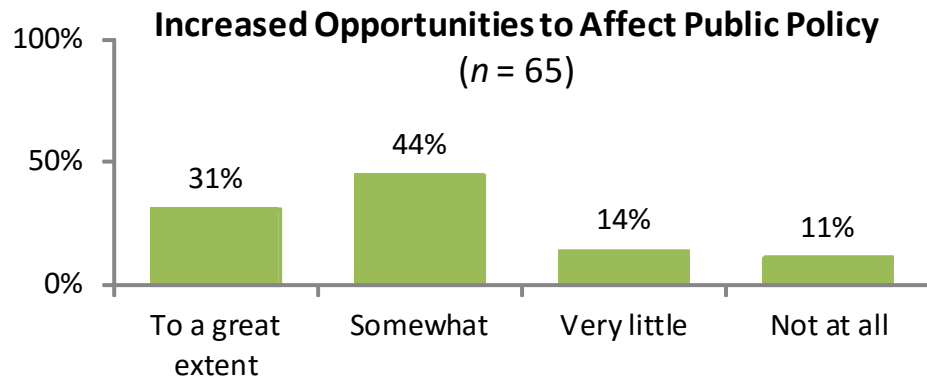
91% of respondents reported that (a) to a great extent or (b) somewhat they or their organizations included the views and priorities of the people affected by the CCCC's work because of participating in the CCCC.

Included the Views and Priorities of the People Affected by the CCCC's Work (n = 71)

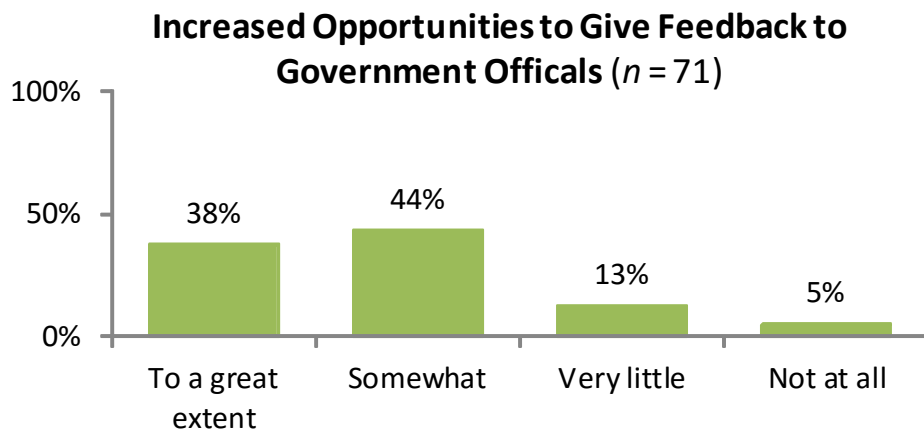


Impacts on Individuals and Organizations

75% of respondents reported that (a) to a great extent or (b) somewhat they or their organizations have had increased opportunities to affect public policy because of participating in the CCCC.

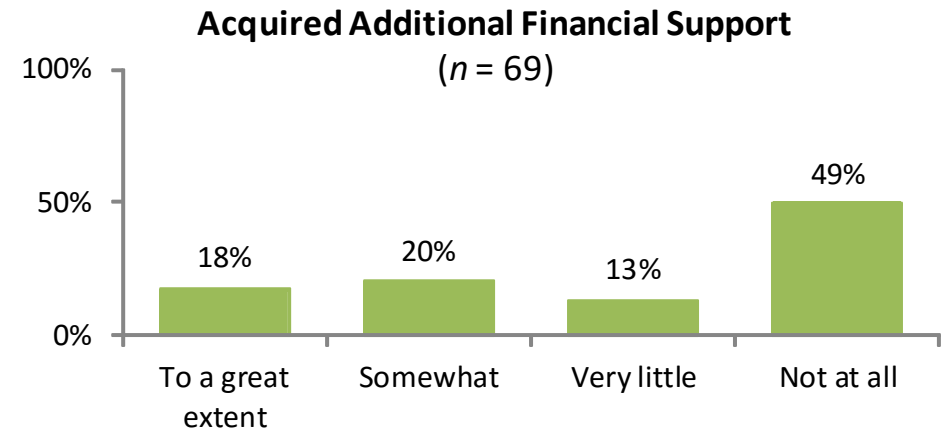


82% of respondents reported that (a) to a great extent or (b) somewhat they or their organizations have had increased opportunities to give feedback to government officials because of participating in the CCCC.



Impacts on Individuals and Organizations

38% of respondents reported that (a) to a great extent or (b) somewhat they or their organizations developed acquired additional financial support because of participating in the CCCC.



Community Impacts

Respondents were asked to rate how much of a positive impact the CCCC has had on varying issues by answering 12 questions using a 4-point scale, from 1-A Great Impact, to 4-No Impact. Below and on the following page are the percentages who responded 1-A Great Impact. Each of these questions are described in more detail on the following pages as well.

The highest percentage of respondents, **69%**, reported that the CCCC has had a great impact on fostering people / organizations working together on community issues.

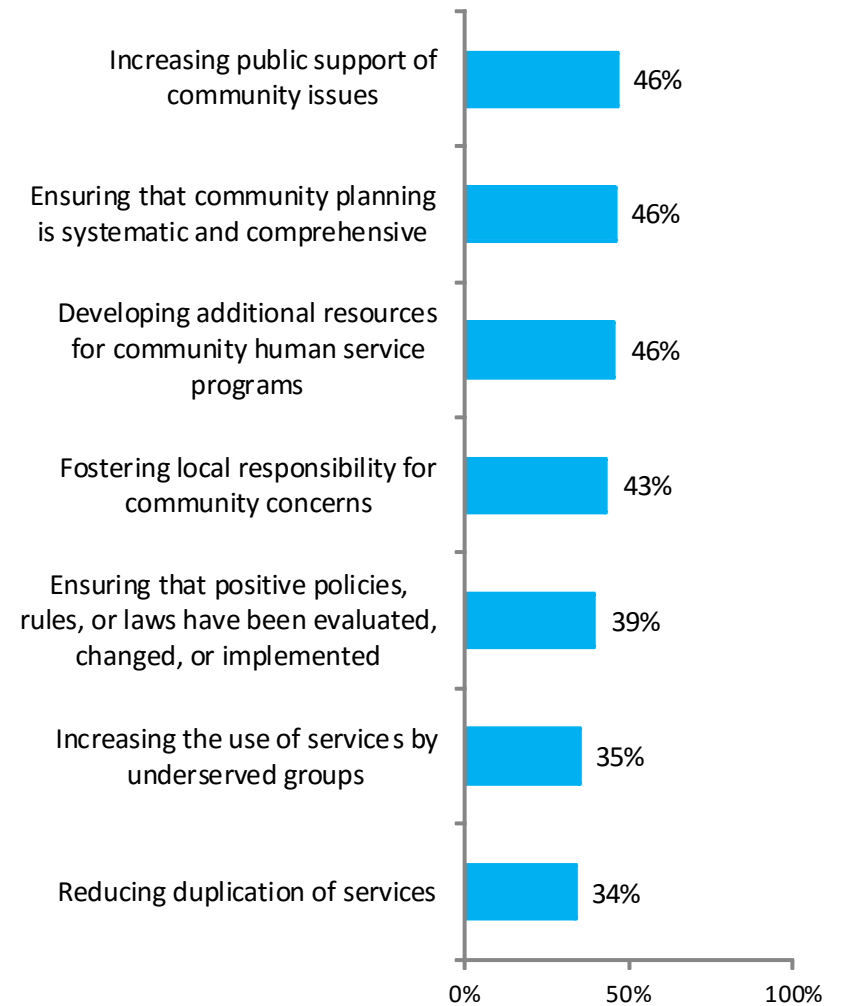
% Responding "A Great Impact" (n ~ 69)



Community Impacts

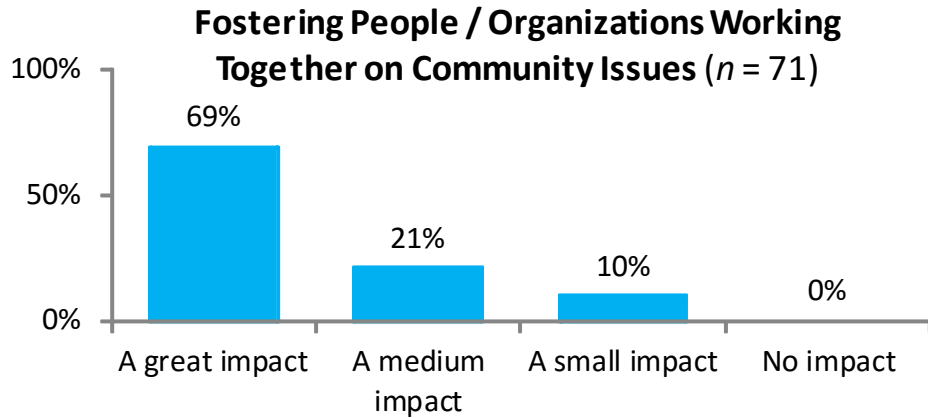
The lowest percentage of respondents, **34%**, reported that the CCCC has had a great impact on reducing duplication of services.

% Responding "A Great Impact" (n ~ 69)

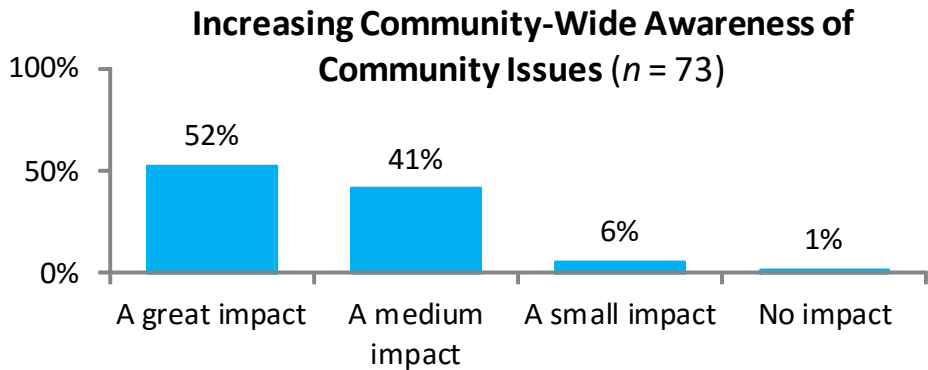


Community Impacts

90% of respondents reported that the CCCC has had a (a) great impact or (b) a medium impact on fostering people / organizations working together on community issues.

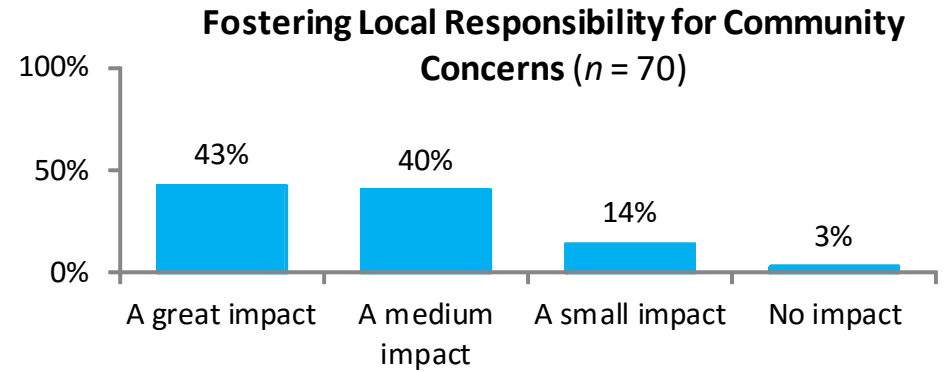


93% of respondents reported that the CCCC has had a (a) great impact or (b) a medium impact on increasing community-wide awareness of community issues.

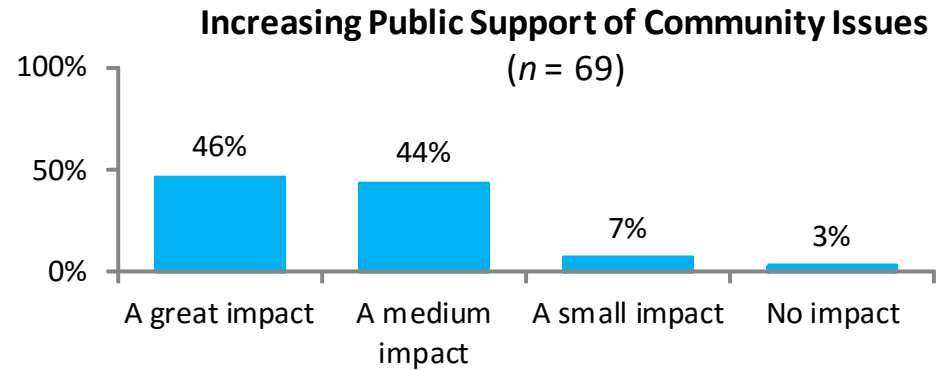


Community Impacts

83% of respondents reported that the CCCC has had a (a) great impact or (b) a medium impact on fostering local responsibility for community concerns.

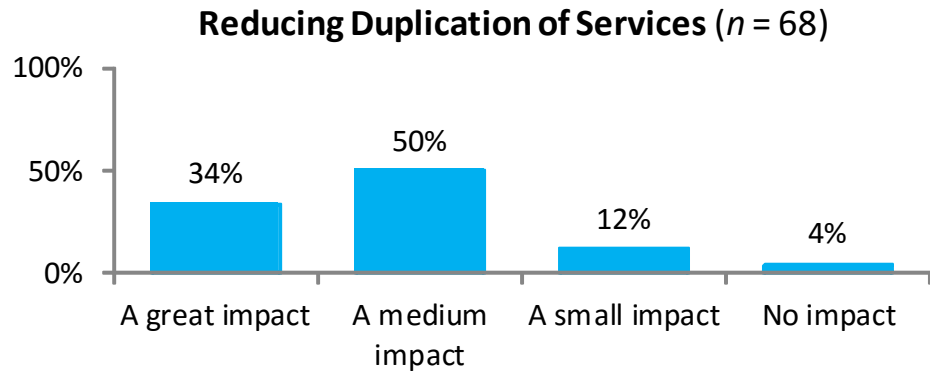


90% of respondents reported that the CCCC has had a (a) great impact or (b) a medium impact on increasing public support of community issues.

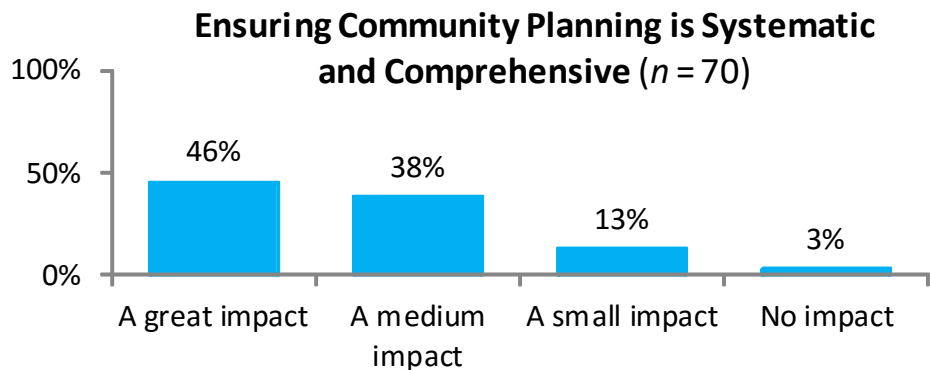


Community Impacts

84% of respondents reported that the CCCC has had a (a) great impact or (b) a medium impact on reducing duplication of services.

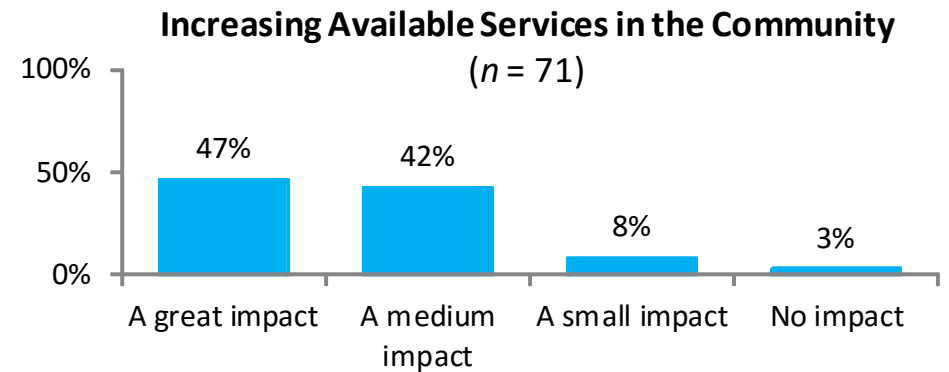


84% of respondents reported that the CCCC has had a (a) great impact or (b) a medium impact on ensuring that community planning is systematic and comprehensive.

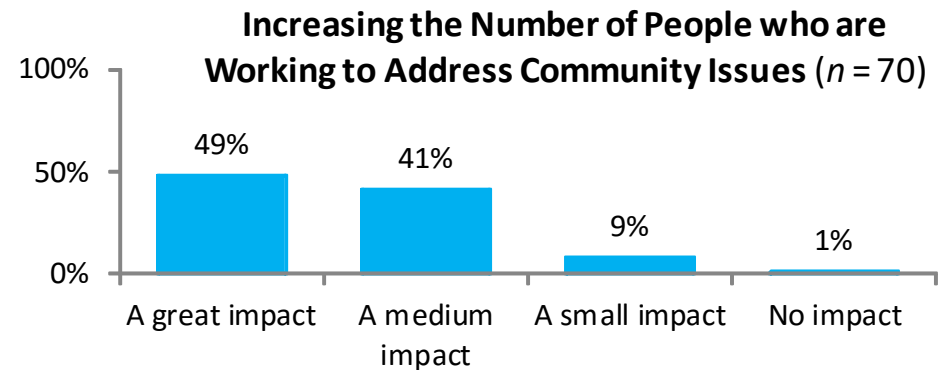


Community Impacts

89% of respondents reported that the CCCC has had a (a) great impact or (b) a medium impact on increasing available services in the community.

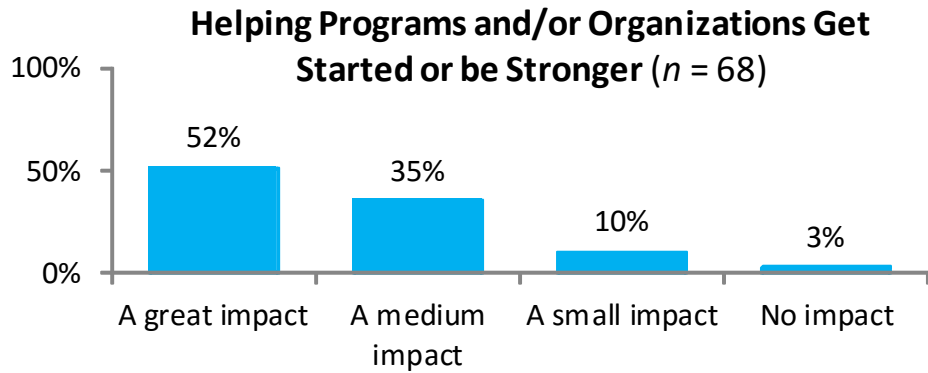


90% of respondents reported that the CCCC has had a (a) great impact or (b) a medium impact on increasing the number of people who are working to address community issues.

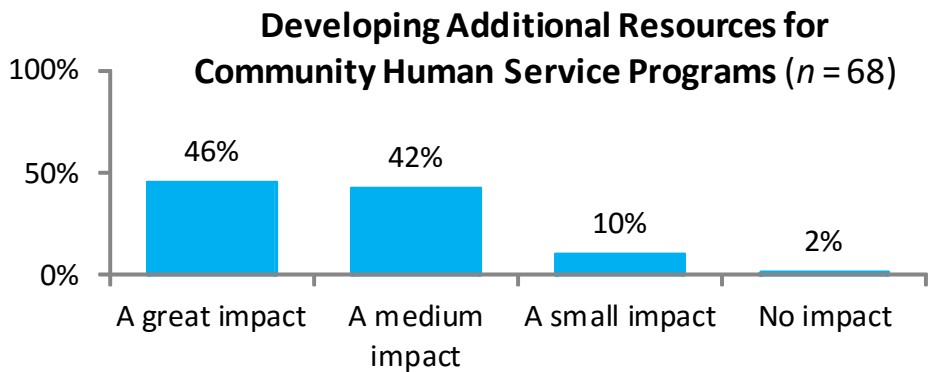


Community Impacts

87% of respondents reported that the CCCC has had a (a) great impact or (b) a medium impact on helping programs and/or organizations get started or be stronger.

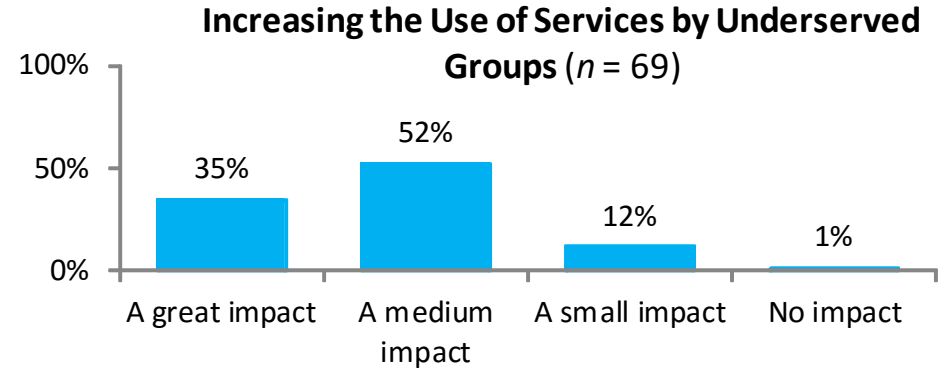


88% of respondents reported that the CCCC has had a (a) great impact or (b) a medium impact on developing additional resources for community human service programs.

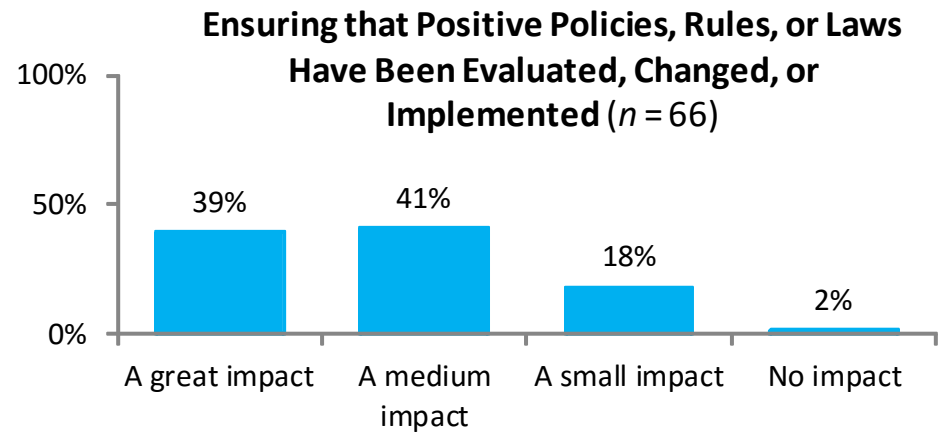


Community Impacts

87% of respondents reported that the CCCC has had a (a) great impact or (b) a medium impact on increasing the use of services by underserved groups.



80% of respondents reported that the CCCC has had a (a) great impact or (b) a medium impact on increasing the number of people who are working to address community issues.

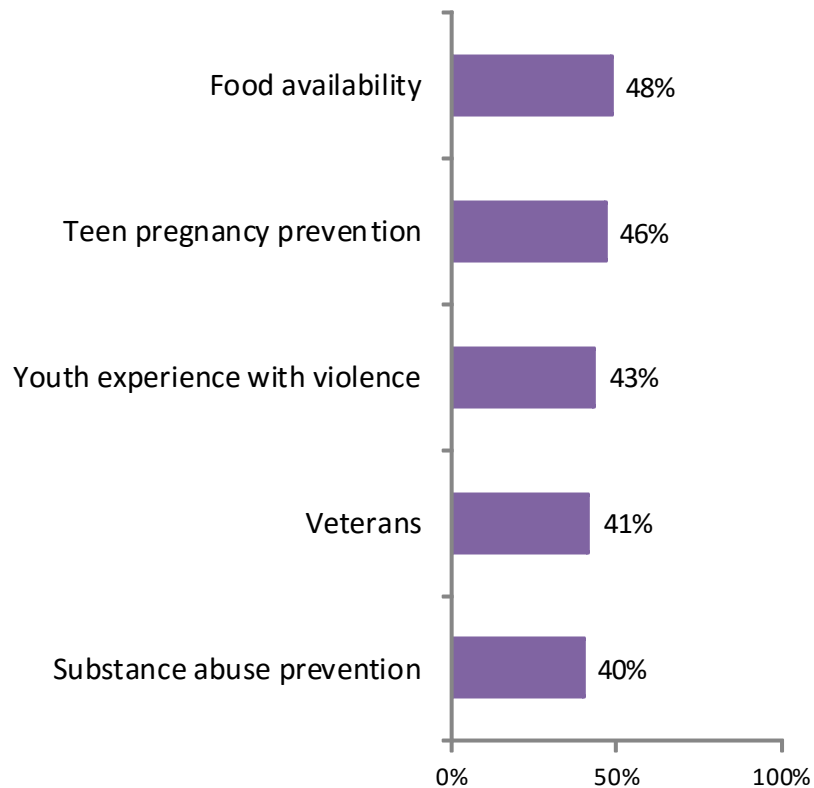


Impacts on Community Issues or Populations

Respondents were asked to rate how much of a positive impact the CCCC has had on varying community issues and populations by answering 12 questions using a 4-point scale, from 1-A Great Impact, to 4-No Impact. Respondents were asked to reflect on their entire involvement in the CCCC when answering these questions. Below and on the following page are the percentages who responded 1-A Great Impact. Each of these questions are described in more detail on the following pages as well.

The highest percentage of respondents, **48%**, reported that the CCCC has had a great impact on food availability issues.

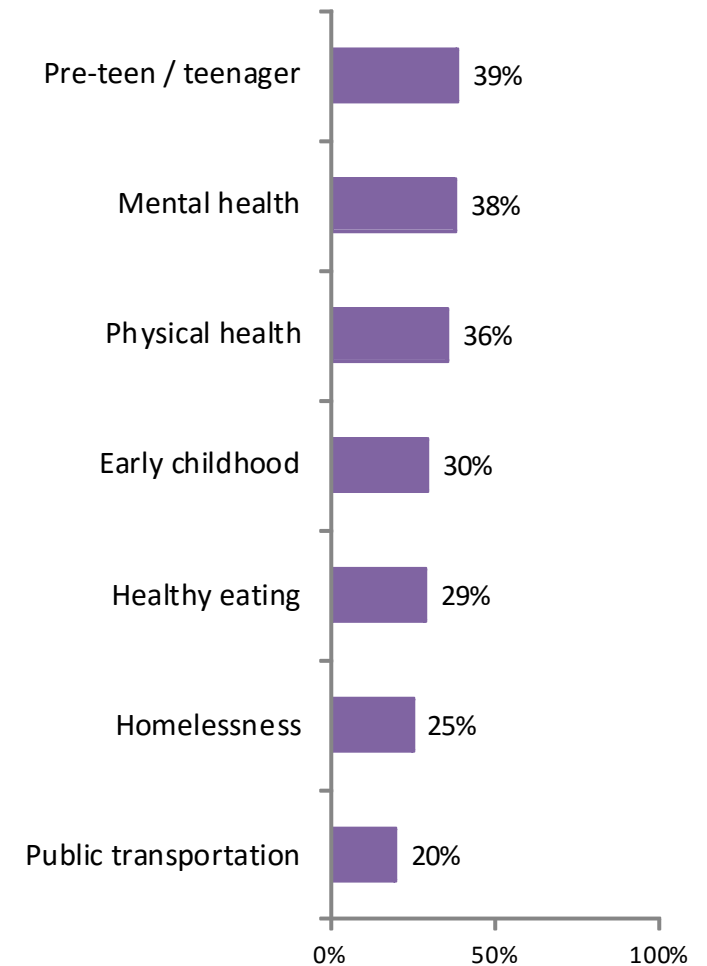
% Responding "A Great Impact" (n ~ 56)



Impacts on Community Issues or Populations

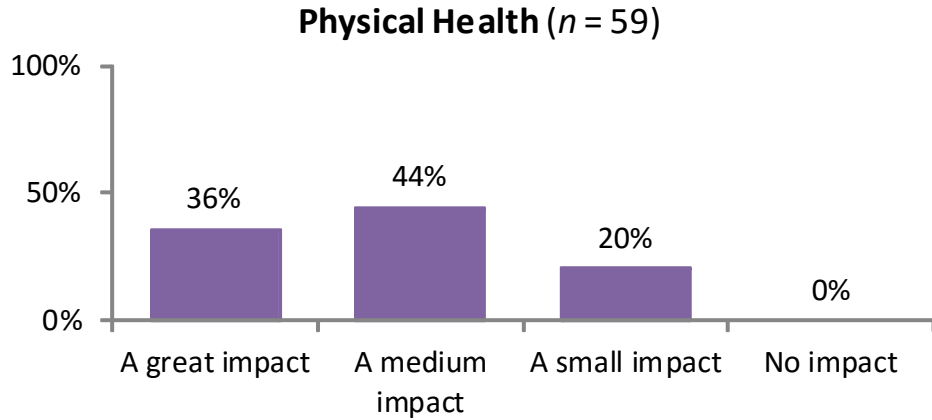
The lowest percentage of respondents, **20%**, reported that the CCCC has had a great impact on public transportation issues.

% Responding "A Great Impact" (n ~ 56)

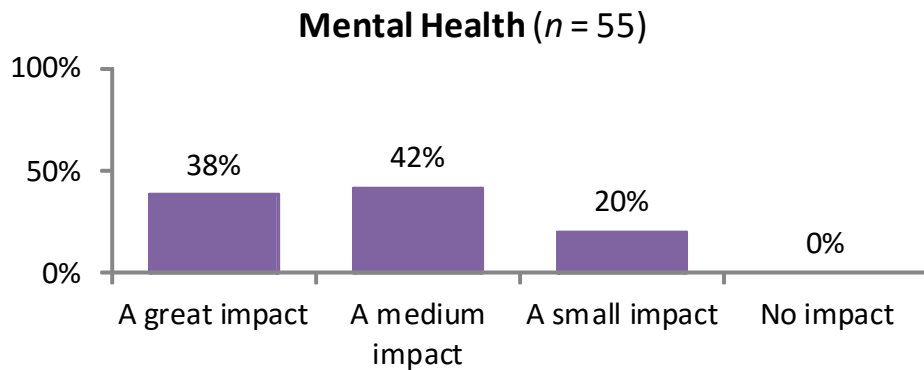


Impacts on Community Issues or Populations

80% of respondents reported that the CCCC has had a (a) great impact or (b) a medium impact on physical health issues.

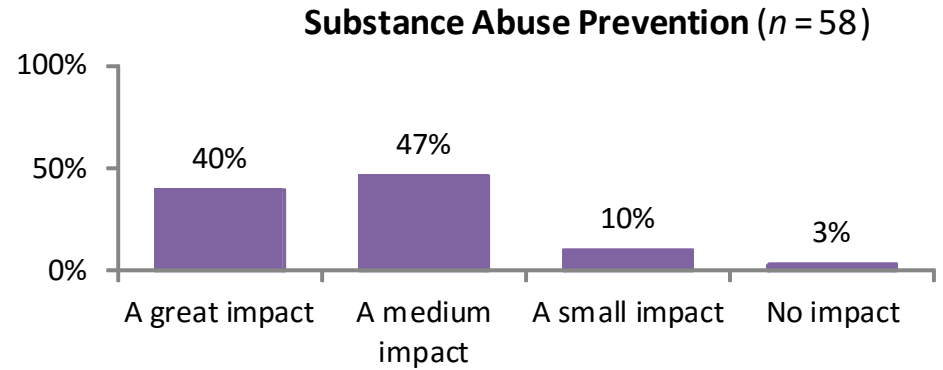


80% of respondents reported that the CCCC has had a (a) great impact or (b) a medium impact on mental health issues.

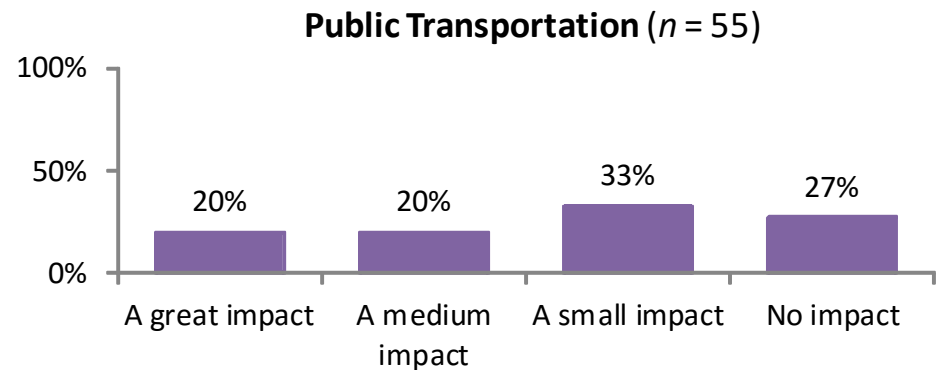


Impacts on Community Issues or Populations

87% of respondents reported that the CCCC has had a (a) great impact or (b) a medium impact on substance abuse prevention.

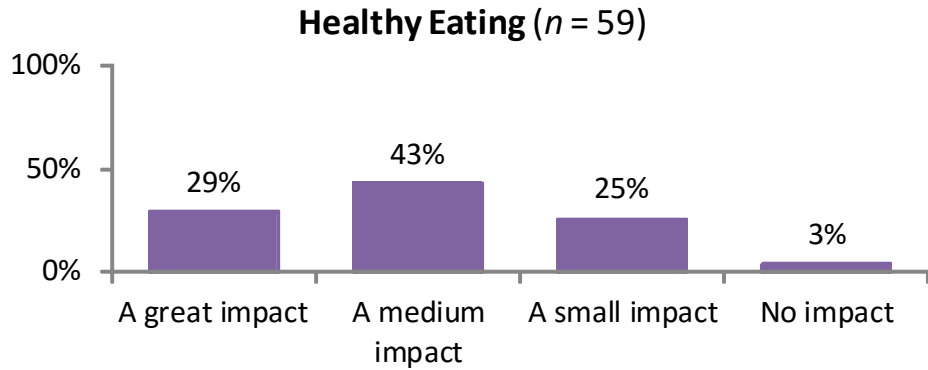


40% of respondents reported that the CCCC has had a (a) great impact or (b) a medium impact on public transportation issues.

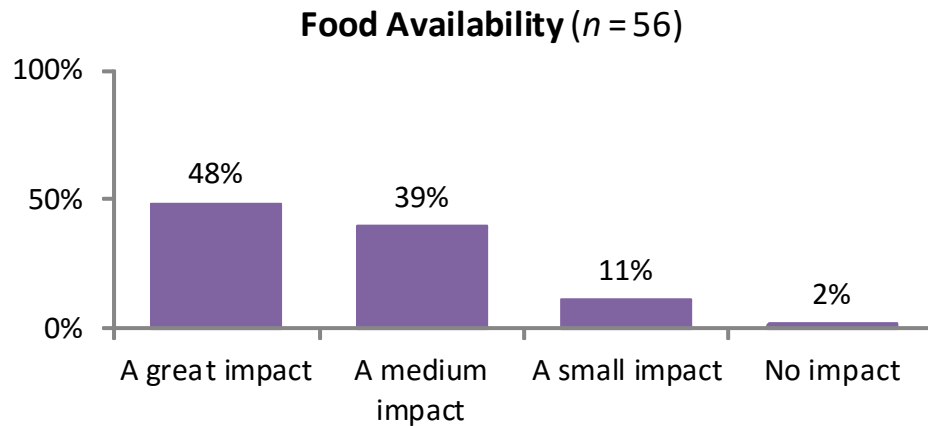


Impacts on Community Issues or Populations

72% of respondents reported that the CCCC has had a (a) great impact or (b) a medium impact on issues related to healthy eating.

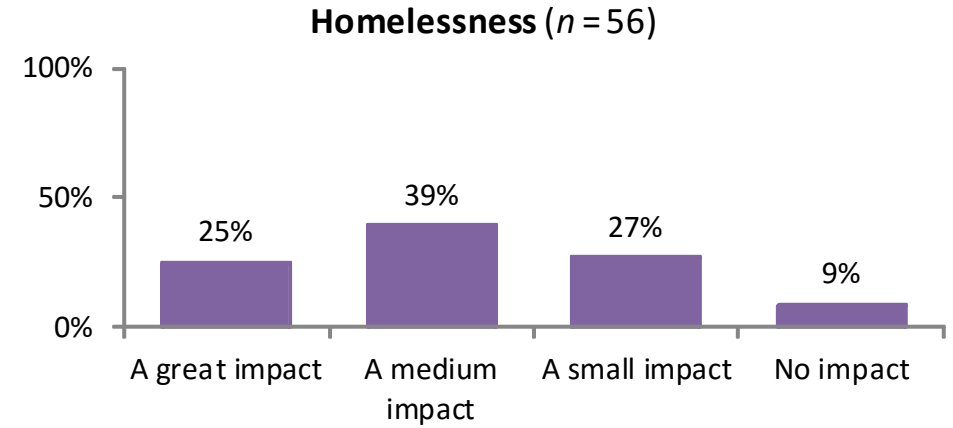


87% of respondents reported that the CCCC has had a (a) great impact or (b) a medium impact on food availability issues.

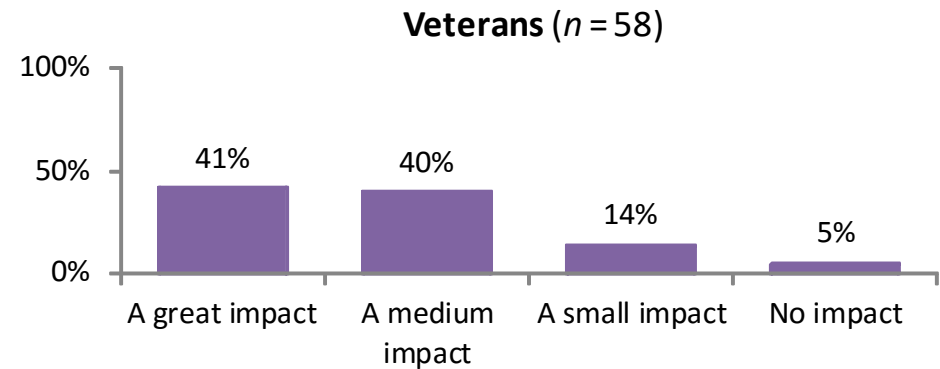


Impacts on Community Issues or Populations

64% of respondents reported that the CCCC has had a (a) great impact or (b) a medium impact on homelessness issues.

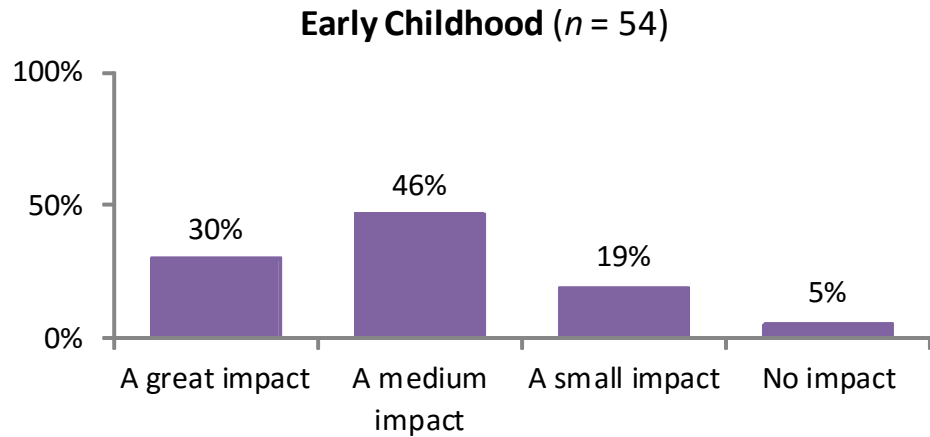


81% of respondents reported that the CCCC has had a (a) great impact or (b) a medium impact on issues related to veterans.

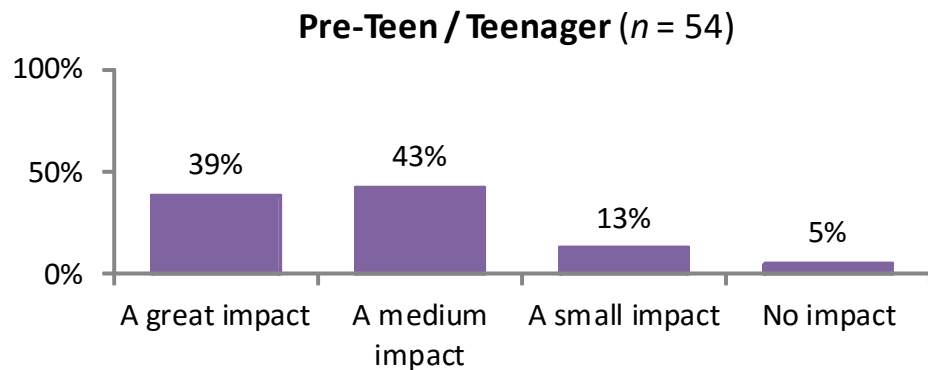


Impacts on Community Issues or Populations

76% of respondents reported that the CCCC has had a (a) great impact or (b) a medium impact on early childhood issues.

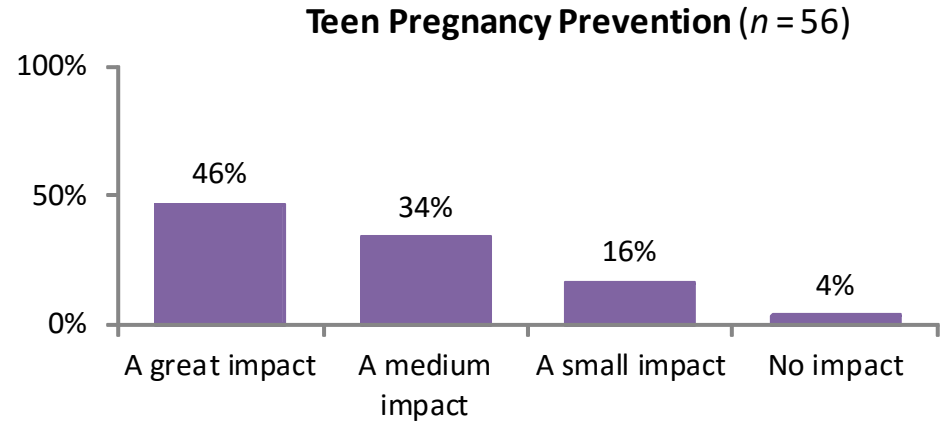


82% of respondents reported that the CCCC has had a (a) great impact or (b) a medium impact on pre-teen / teenager issues.

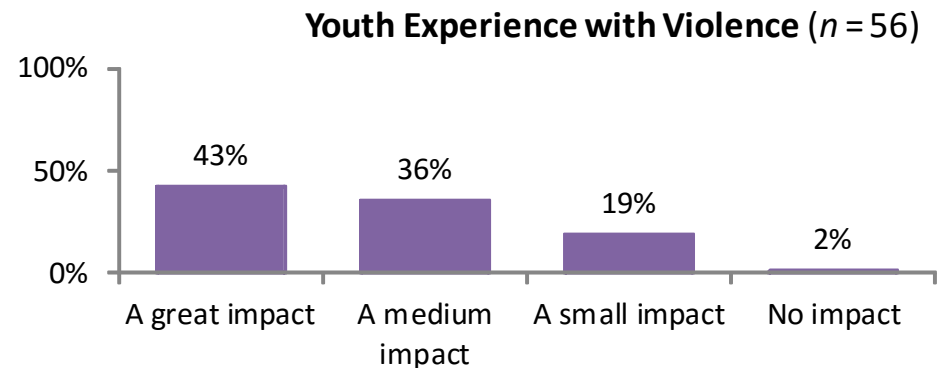


Impacts on Community Issues or Populations

80% of respondents reported that the CCCC has had a (a) great impact or (b) a medium impact on teen pregnancy prevention issues.



79% of respondents reported that the CCCC has had a (a) great impact or (b) a medium impact on youth experience with violence.



Impacts on Community Issues or Populations

Respondents were asked to list any additional issues the CCCC has had a great impact on. 10 people provided the below responses (each issue was mentioned by only one person; individuals may have indicated more than one issue):

- Youth substance use
- Disposal of unused medications
- Training for signs of mental illness
- Technical college accredits course in high school
- Veterans medical services
- Public school issues
- Organizing regional efforts
- Drug rehabilitation
- Gun control
- Domestic violence
- Low income housing for elderly
- Financial education for low-to-moderate-income households
- Creating opportunities for agencies related to collaborating, partnering, and community awareness
- Giving agencies avenues to use in different situations

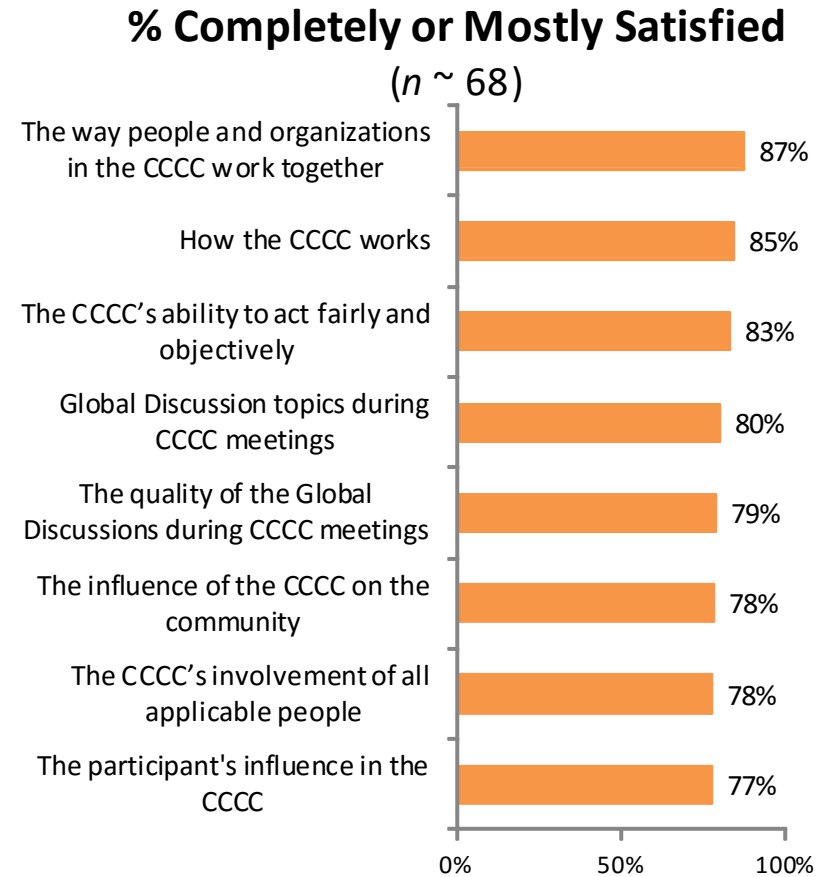
Respondents were asked to list any issues the CCCC is not currently working on that the respondent would be willing to serve on a subcommittee to address. 5 people provided the below responses:

- Veterans issues ($n = 2$)
- Teen pregnancy ($n = 1$)
- Teen violence ($n = 1$)
- Children in foster care ($n = 1$)
- Children with disabilities ($n = 1$)
- Job finding assistance for recent college graduates (perhaps by organizing a job fair for this population) ($n = 1$)

Participant Satisfaction

Respondents were asked to rate their satisfaction with the CCCC by answering 8 questions using a 5-point scale, from *1-Completely Satisfied*, to *5-Not at all Satisfied*. Below are the percentages who responded *1-Completely Satisfied* or *2- Mostly Satisfied*.

At least **77%** of respondents were completely or mostly satisfied with each of the below aspects of the CCCC.





CHESTERFIELD COUNTY, SC
COORDINATING
COUNCIL

Questions or Comments?

Contact Michelle DiMeo-Ediger, Ph.D
mdimeo@emstarresearch.com

For more information and/or if you would like to help us improve our community,
visit: <http://www.chesterfieldcoordinating.org> or call us at: **843-623-5274**

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