

## **BRING YOUR OWN DEVICE (BYOD) FREQUENTLY ASKED QUESTIONS (FAQS)**

### **1. Why is IWCS doing this?**

Applications accessed by a web browser, such as Google Docs, eliminate the need to have specific software loaded onto every student computer. Cloud-based computing allows students to access their information from any computer with a web browser. The current economic times require unique strategies to ensure that every student has equitable access to online resources.

### **2. What if my child's device is stolen or damaged? What recourse can I take?**

Students bring electronic communication devices to school at their own risk, just like any other personal items. The school will not be held responsible if an electronic device or other item is lost, stolen, or misplaced. Some devices have a device locator; it is recommended that you enable this feature if possible.

### **3. Is it required that my child use the school wireless? Can they use their own 3G or 4G service?**

Students with a personally owned device need to use the school system's guest wireless network.

### **4. My child is bringing a device to school for instructional purposes. Will he/she have access to things that he/she normally does with district equipment?**

Your child will have access to any of the web-based software the school currently uses (databases, library search tools, etc.). The student will not necessarily have access to programs that are typically loaded on individual school machines. Moreover, software may run differently on different devices for varying reasons.

### **5. As a parent am I required to add additional software (virus protection, filter, tracking device, etc.) to my child's device?**

Virus protection for PC's is recommended but not required. Device location software is not required but is always a good idea.

### **6. How will my son's/daughter's device be used in the classroom?**

Schools must challenge students with rigorous, personalized academic learning experiences that foster innovation and creativity. Students will engage in cohesively integrated curriculum, access information, and apply it to solve authentic problems in a collaborative manner.

### **7. I don't have my own electronic communication device to bring to school. Will I be penalized or miss out on instruction?**

No, it is not mandatory for students to bring a device, even if they do own one. Use of personal electronic devices will be optional.

**8. I have my device with me in class. How do I get on the Internet now?**

Most devices will detect a wireless connection when you are near one. Most of the time devices will ask you if you would like to join the network. When prompted, choose “*guest*” from the list or use the login and password provided to you.

**9. My device is not prompting me to choose a wireless network. Is there another way to connect?**

In the “settings” menu of your device, there is usually an icon for a network. Go to this icon and choose “*guest*” from the list or prompt your computer to look for wireless networks in range.

**10. I can’t get my device to connect to the network. Can I get some help from someone?**

Resources may be available to help you connect to the guest network in your school; however, you will need to consult with a network administrator for these resources. It is **not** the responsibility of your teacher or other staff to troubleshoot individual devices during the school day.

**11. I need to save and/or submit my work. Where can I save it?**

Students can save their work on a flash drive, CD, or DVD—if their devices support these. Students can post their work to Google Drive.

**12. I need to print the assignment I just completed. Why is there no printer when I try this?**

Students do not have direct access to a network printer. Solutions include saving it to a flash drive or printing it from home or another school computer with permission. Use of school printers in the classroom or other learning spaces is at the discretion of the teacher or other school administrator.

**13. My device was stolen when I brought it to school. Who should I contact about this?**

Isle of Wight County Schools is **not** responsible for the theft of a device, nor is the school system responsible for any damage done to the device while at school. Any time a theft occurs, you should contact a teacher or a building administrator to make him/her aware of the offense. Bringing your own device to school can be useful; however, some risks are involved as well. It is a good idea to record the device’s serial number in case of theft.

**14. Why am I filtered on my own computer? Shouldn’t I be able to see what I want to on my own device?**

Internet filtering is a requirement of all public schools. The Children’s Internet Protection Act (CIPA) requires all network access to be filtered regardless of the device you use to access it while in a public school. You own the device, but the network you are using belongs to the school and Internet access will be filtered.

**15. Am I still held accountable for the Acceptable Use Policy (AUP) I signed even though this is my personal device?**

Yes, students using a personally owned device must have the Acceptable Use Policy signed and abide by the regulations in the document.

**16. Will there be a permission form that needs to be signed before a student brings their own device to school?**

The standard Student/Parent AUP (Regulation IIBEA-R/GAB-R) covers all rules and procedures necessary for using a personal device.

**17. How will a teacher/administrator have the ability to revoke a student's BYOD privilege?**

If a student is not following the developed guidelines for the use of his/her personally owned device, an administrator can revoke the privilege through the regular discipline process.

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