

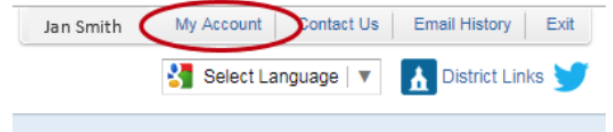
Frequently Asked Questions: Nutrition Accounts

How do I set a la carte limits for my child?

1. If you do not want your student using funds in his/her meal account to charge snacks, or if you want to put a daily limit on the amount of money that can be spent on snack/a la carte purchases, you can do so by clicking on the link on the right middle side of the screen that reads **Set Ala Carte Limit**.
2. The **Daily Ala Carte Limit** window will open, and you can choose between a **dollar amount limit** per day, or choose **Do Not Allow Purchase**. (Note: you can do this for each student).
3. Then click Save.

How do I set or disabling food service low balance alerts?

1. You can choose to receive automatic emails whenever your student's food service account balance falls below \$5.00.
2. If you are not receiving the emails and want a reminder, OR if you do not use your student's food service account and/or would like to disable the emails, you can do so under your account settings.
3. **Go to the link labeled My Account** at the top of the Family Access screen by your name.



4. **Scroll down to the Email Notifications section** under your account settings. **Check or uncheck the box** to receive notifications in this area to turn notifications on or off depending on your personal preferences.

Email Notifications

- Receive Daily Attendance Notifications for my student(s) by
 Email Wall Message Email and Wall Message
- Receive Grading Emails for my student(s) ?
Assignment/Class Percent Overrides (If blank, the School default low ar
Low: for Samuel Smith
- Receive Progress Report Emails for my student(s)
 Daily Weekly (every Saturday) Monthly (1st of each month)
- Receive Notifications when Food Service Balance is under \$5.00
 Email Wall Message Email and Wall Message